

## Kristen Mueller

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**From:** Cox, Christopher <ccox6@wm.com>  
**Sent:** Monday, February 8, 2021 10:54 AM  
**To:** Kim Turner CtMgr  
**Cc:** Munoz, John; Flores Jr, Mike  
**Subject:** Re: [UC] 5:00 AM dumpster pick up in UC

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Good morning Kim,

My sincere apologies, I am including Mr. Mike Flores (Operations Manager) and John Muñoz (Senior District Manager) on this email to address with our Route Managers. Thank you very much for sharing this with us once again.

**Christopher M. Cox**  
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On Feb 8, 2021, at 9:32 AM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

<image001.gif>  
Chris,

Just wanted to let you know that I had residents calling this morning from Turtle Dove that WM was emptying dumpsters at 5:10 AM This morning. As you can image, their sleep was interrupted and they are a bit cranky. I'll reach out to them, but need you to stress to the drivers that trash pick-up, including commercial dumpsters, should not be occurring before 7:00 AM.

Kim M. Turner  
City Manager  
City of Universal City

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