

Kristen Mueller

From: Cox, Christopher <ccox6@wm.com>
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To: Customer Srvc Box
Subject: Inclement Weather Update

Importance: High

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Waste Management implemented its severe weather response plan on Friday, February 12 in response to the potential winter weather threat to the area. We have been closely monitoring weather conditions in order to communicate our plans with local partners, as the winter storm makes its way through to South Texas.

Due to the safety of our employees and dangerous road conditions, Waste Management's San Antonio area facilities will suspend operations Monday, February 15, 2021.

Operations will resume as road conditions improve and passable streets become available. The company will expand its routes to additional areas as more streets become safe for our trucks.

Should you have any questions please feel free to contact me directly - Thank you and please stay safe!

Christopher M. Cox
Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
Cell 210 772 6074

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