

Kristen Mueller

From: Cox, Christopher <ccox6@wm.com>
Sent: Monday, February 15, 2021 2:28 PM
To: Customer Srvc Box
Subject: Inclement Weather Update (Waste Management 2/16/21)

Importance: High

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Good afternoon,

Due to the safety of our employees and dangerous road conditions, **Waste Management's San Antonio area facilities will continue suspension of operations through Tuesday, February 16, 2021.**

Operations will resume as road conditions improve and passable streets become available. The company will expand its routes to additional areas as more streets become safe for our trucks and drivers. Service plans for Wednesday, February 17, 2021 will be shared at a similar time tomorrow.

Missed service recovery plans are being developed by our local Operations team and will be shared as they are formalized. Should you have any questions please feel free to contact me directly - Thank you and please stay warm!

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