

Kristen Mueller

From: Kim Turner CtMgr <citymanager@uctx.gov>
Sent: Thursday, February 18, 2021 8:33 AM
To: chief; Monica Eaton; ReginaCarmona (events@uctx.gov); [REDACTED]
Cc: ccox6@wm.com; publicworksdirector; Michael Cassata
Subject: PSA Regarding Universal City Trash Service

Importance: High

For website, Facebook, robocall and wide dissemination.

PSA Regarding Universal City Trash Service:

The inclement weather has effected the ability to provide regularly scheduled Waste Management trash service in Universal City. Businesses and residents are advised that trash service has been suspended until the week of February 22nd. Universal City businesses and households should put out whatever trash they have on their next service day. For example, if your **first** trash day is Monday, then put your trash out by 7:00 AM on Monday, February 22nd. If your **first** trash day of the week is Tuesday, then put your trash out trashy out by 7:00 AM on Tuesday, February 23rd. If your **first** trash day of the week is on Wednesday, then put your trash out by 7:00 AM on Wednesday, February 24th. All excess trash that is not in a trash can, bin, or dumpster *must be neatly bagged* and set next to the trash containers; this will expedite the pick-up process.

Be advised that waste tonnage will be an issue. Each Waste Management vehicle only hold so much trash before it has to head back to the landfill. In the event that the tonnage is more than what can be picked up in one trash day, Waste Management respectfully requests that all trash cans, containers, and neatly bagged trash remain at the curb. Missed trash service may happen later in the day, the following day, or picked up on your second trash day of the week. Again, leave all trash at the curb or pick up area. Waste Management and City staff will monitor the City for any missed trash pick-ups. If possible, we ask that residents refrain from calling about missed trash service until Monday, 01 March.

Waste Management Customer Service:210-368-5000

Universal City Utilities: 210-619-0711

Kim M. Turner
City Manager