



February 19, 2021

Kim Turner, City Manager
2150 Universal City Boulevard
Universal City, TX 78148

**RE: Universal City
Notice of Force Majeure Event Preventing Full Contract Performance –
Severe Winter Weather and Resulting Disaster Declarations in all Texas Counties**

Dear City Manager Turner:

On February 12, 2021, Texas Governor Greg Abbott issued a disaster declaration in all 254 counties in response to the severe winter weather that has been impacting Texas. On February 14, 2021, President Biden approved Governor Abbott's request for a Federal Emergency Declaration in response to the severe winter weather affecting the entire state. Since last week, Waste Management has been closely monitoring the conditions in each area we service as well as state and local advisories to determine whether collection, transportation, and disposal services can be safely provided. Some of the conditions that have resulted from the severe weather include unsafe roads, power outages, ice accumulation, and unsafe driving and visibility conditions. It is likely that our services to customers in your area will be temporarily delayed or suspended until this period of severe weather passes. As always, the health and safety of our employees, customers and communities remains our top priority.

Waste Management will continue to provide prompt notice of our operational capabilities and changes as they occur. We appreciate your understanding and cooperation in these challenging times. If you have any questions, please contact your Waste Management public sector representative.

Sincerely,

A handwritten signature in blue ink that reads 'C. Cox'.

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management of Texas, Inc
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217

CC: John Williams, Mayor
Richard "Dick" Neville, Mayor Pro Tem
Randy Luensmann, Public Works Director
Veronica Hernandez, Utilities Administrator