Kristen Mueller

From: Cox, Christopher <ccox6@wm.com>
Sent: Tuesday, March 16, 2021 1:55 PM

To: Kim Turner CtMgr
Cc: Munoz, John

Subject: RE: WM Service in Universal City

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Good afternoon Kim,

That is wonderful to hear, I know the team has been working very hard for us all. I pray the streak continues! I am including District Manager, John Munoz, so he can share the feedback with his Route Managers and drivers.

As for the draft agreement - I would like to send you the full file, which includes proposed amendments in line with the ASL conversion and residential/multifamily definitions all at once. We are striving to have this finalized for your review by the 22nd. Does this timeline work for you?

Christopher M. Cox Manager, Public Sector Solutions SATX & RGV District Areas ccox6@wm.com

Waste Management

1777 NE Loop 410, Ste 1001 San Antonio, TX 78217 Cell 210 772 6074

From: Kim Turner CtMgr <citymanager@uctx.gov>

Sent: Tuesday, March 16, 2021 1:24 PM **To:** Cox, Christopher <ccox6@wm.com>

Subject: [EXTERNAL] WM Service in Universal City

Chris,

Just a quick note to let you know that yesterday was another heavy trash/recycle day in UC. A lot of house with 10 to 30 bags of leaves. I am happy to report that I drove the yesterday's route and the WM driver's did a fantastic job of getting it all picked up! No one complaint was received yesterday or today—Halleluiah!!

On another note, your attorney was going to take a stab at the new contract. Any idea when that will be sent to me?

Kim M. Turner City Manager City of Universal City

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