

Kristen Mueller

From: Cox, Christopher <ccox6@wm.com>
Sent: Monday, April 5, 2021 1:02 PM
To: Kim Turner CtMgr
Cc: Michael Cassata; Customer Srvc Box; Munoz, John
Subject: Re: BRETONYA Dumpster Request for Kaufman and Broad - Universal City
Attachments: image002.jpg

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Kim,

I pray everyone had a blessed Easter weekend. Thank you very much for bringing this to my attention. I am already communicating with District Manager John Muñoz on this.

Please note that we are working to address and expedite the turn around for such projects in the City.

@Michael: Anytime you have concerns like this from the builders please feel free to loop in the Public Sector Customer Service Team (customersrv@wm.com) and myself. We will work to move items along internally with the assistance of the local District Manager for Operations. I must ask that you keep the customersrv@wm.com email confidential as it is exclusively for City staff use - hoping to not have it flooded by members of the public. All we'll need is the company name, address of project and any reference ticket numbers the builder may have received. Grid greatly helps us in tracking down the projects internally.

Christopher M. Cox

Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management

[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Apr 5, 2021, at 11:29 AM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

Chris,

See the note from WM below regarding having to wait 8 days for the swap of construction dumpsters. I think the 8 day period is a bit excessive given the number of homes that are under construction in the subdivision. Can you assist with a reasonable timeline?

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Michael Cassata <DSDirector@uctx.gov>
Sent: Monday, April 5, 2021 11:13 AM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Subject: FW: BRETONYA [EXTERNAL] Dumpster Request for Kaufman and Broad - Universal City

From: Abilez, Adrian <AAbilez@kbhome.com>
Sent: Monday, April 5, 2021 10:46 AM
To: Michael Cassata <DSDirector@uctx.gov>
Cc: Jaclyn Redmon <BuildingInspector@uctx.gov>
Subject: FW: BRETONYA [EXTERNAL] Dumpster Request for Kaufman and Broad - Universal City

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Michael,
I wanted to see if you could please put some pressure on Waste Management to service our dumpsters a little faster. I sent in a request today, and the quickest they can get here is in 8 days.

Thanks,

Adrian Abilez

Project Manager, Operations
KB Home San Antonio
4800 Fredericksburg Road
San Antonio, TX 78229
Work: (210) 336-1186
Abilez@kbhome.com

From: Builders Direct - Houston, TX <BuildersDirect@wm.com>
Sent: Monday, April 5, 2021 10:39 AM
To: Abilez, Adrian <AAbilez@kbhome.com>
Subject: RE: BRETONYA [EXTERNAL] Dumpster Request for Kaufman and Broad - Universal City

EXTERNAL EMAIL: Do not click links or open attachments unless you recognize the source of the email.

Good Morning,

All swaps scheduled for next available 4/13 and marked (ready) in the event the availability opens prior to scheduled date. Deliveries scheduled for tomorrow.

Thanks
Bretonya

From: Abilez, Adrian <AAbilez@kbhome.com>
Sent: Monday, April 5, 2021 8:51 AM
To: Builders Direct - Houston, TX <BuildersDirect@wm.com>; Builders Direct - Houston, TX

<BuildersDirect@wm.com>

Subject: BRETONYA [EXTERNAL] Dumpster Request for Kaufman and Broad - Universal City

Please schedule the following as soon as possible:

114 Kyle Cove – no #'s – 30 yard – pull and relocate to 115 Kyle Cove

307 Carlito Cove – C-1885 – pull and return

323 Carlito Cove – 0074 – pull and return

209 Shadow Terrace – new delivery – place in front yard

225 Shadow Terrace – new delivery – place in front yard.

Thanks,

Adrian Abilez

Project Manager, Operations

KB Home San Antonio

4800 Fredericksburg Road

San Antonio, TX 78229

Work: (210) 336-1186

Aabilez@kbhome.com

<image002.jpg>

888-KB-HOMES

kbhome.com

Consider the environment before printing this email.

Recycling is a good thing. Please recycle any printed emails.