

## Kristen Mueller

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**From:** Customer Srvc Box <customersrv@wm.com>  
**Sent:** Tuesday, April 6, 2021 10:23 AM  
**To:** utilityclerk; Customer Srvc Box  
**Subject:** RE: Trash Pickup UC on Tusayan

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Lilly,

I apologize for the missed service. I entered a missed service request to ensure the trash is recover. The ticket number is 289273.

Please inform the customer to leave the trash out at the curb for service.

Best Regards,  
Leomaris

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**From:** utilityclerk <utilityclerk@uctx.gov>  
**Sent:** Tuesday, April 6, 2021 9:43 AM  
**To:** Customer Srvc Box <customersrv@wm.com>  
**Subject:** [EXTERNAL] Trash Pickup UC on Tusayan

Good Morning,

We received a call from a customer on the 13300 block of Tusayan St in Universal City stating the trash was not picked up on their street yesterday.

Please let us know if you need any further information.

Thank you and have a great day!

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710



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