## Kristen Mueller

From: utilityclerk@uctx.gov

Sent: Wednesday, April 7, 2021 8:22 AM

**To:** customersrvc@wm.com

**Subject:** RE: Parthenon PI, trash pickup skipped

Thanks so much Vehada!

Lilly

From: Customer Srvc Box <customersrvc@wm.com>

Sent: Wednesday, April 7, 2021 8:19 AM

To: utilityclerk <utilityclerk@uctx.gov>; Customer Srvc Box <customersrvc@wm.com>

Subject: RE: Parthenon Pl, trash pickup skipped

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Lily,

I have entered a missed service request to have the customer serviced and the confirmation number is #291079. Please advise the customer to leave the items at the point of collection.

Thanks, Vehada

From: utilityclerk < <a href="mailto:utilityclerk@uctx.gov">utilityclerk@uctx.gov</a> Sent: Tuesday, April 6, 2021 5:13 PM

To: Customer Srvc Box <customersrvc@wm.com>

Subject: [EXTERNAL] Parthenon Pl, trash pickup skipped

Hello,

We have a customer who lives at 8539 Parthenon Place in Universal City. His trash was not picked up this week.

Please let us know if you need any further information.

Thank you,

Lilly Llamas Utility Clerk City of Universal City (210) 619-0710



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