

Kristen Mueller

From: Carr Jr., Jackie <jcarrjr@wm.com>
Sent: Friday, April 16, 2021 8:22 AM
To: Veronica Hernandez UTBlg; publicworksdirector
Cc: Customer Srvc Box; Cox, Christopher; Ramos, Raul; Flores Jr, Mike; Munoz, John
Subject: RE: UC Gold Brush Route - Completed

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Good morning,

Below are the stops that we were unable to service on the day of collection for these streets.

West Oak – Too close to mailbox
High Oat – Blocked by vehicle
Fern Meadow Dr – Blocked by vehicle
Stoney – Blocked by vehicle
Guilford Forge – Blocked by vehicle
Fort Wayne – Huge pile, and we only serviced 10cy's of it and left the rest
Aviation – Too close to fence and a sign
W Lind burn – Under low hanging wire

Thank you,

Jackie L Carr Jr
Route Manager – Residential
WM Texas Oklahoma
jcarrjr@wm.com

Waste Management
4730 S. East Loop 410
San Antonio, Texas 78222
(210) 514-9485 Cell
(210) 368-5051 Office



From: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>
Sent: Wednesday, April 14, 2021 6:21 PM
To: Carr Jr., Jackie <jcarrjr@wm.com>; publicworksdirector <pwdirector@uctx.gov>

Cc: Customer Srvc Box <customersrv@wm.com>; Cox, Christopher <ccox6@wm.com>; Ramos, Raul <rramos13@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Munoz, John <jmunoz9@wm.com>
Subject: RE: UC Gold Brush Route - Completed

Yes please. This way if they call I will have an answer for the customer.

Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



From: Carr Jr., Jackie <jcarrjr@wm.com>
Sent: Wednesday, April 14, 2021 6:14 PM
To: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>
Cc: Customer Srvc Box <customersrv@wm.com>; Cox, Christopher <ccox6@wm.com>; Ramos, Raul <rramos13@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Munoz, John <jmunoz9@wm.com>
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Also,

One of our operators mentioned that there were about (6) piles that he could not service due to cars blocking the pile and some that were up against the mailbox. I will try and get the streets that these were on from him in the morning.

Thank you,

Jackie L Carr Jr
Route Manager – Residential
WM Texas Oklahoma
jcarrjr@wm.com

Waste Management
4730 S. East Loop 410
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From: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>
Sent: Wednesday, April 14, 2021 6:10 PM
To: Carr Jr., Jackie <jcarrjr@wm.com>; publicworksdirector <pwdirector@uctx.gov>
Cc: Customer Srvc Box <customersrvc@wm.com>; Cox, Christopher <ccox6@wm.com>; Ramos, Raul <rramos13@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Munoz, John <jmunoz9@wm.com>
Subject: RE: UC Gold Brush Route - Completed

Thank you

Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



From: Carr Jr., Jackie <jcarrjr@wm.com>
Sent: Wednesday, April 14, 2021 5:01 PM
To: publicworksdirector <pwdirector@uctx.gov>; Veronica Hernandez UTBlg <utilitybilling@uctx.gov>
Cc: Customer Srvc Box <customersrvc@wm.com>; Cox, Christopher <ccox6@wm.com>; Ramos, Raul <rramos13@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Munoz, John <jmunoz9@wm.com>
Subject: UC Gold Brush Route - Completed

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Good Afternoon,

Just an FYI that we completed the area today. Thanks!

Thank you,

Jackie L Carr Jr
Route Manager – Residential

WM Texas Oklahoma
jcarrjr@wm.com

Waste Management
4730 S. East Loop 410
San Antonio, Texas 78222
(210) 514-9485 Cell
(210) 368-5051 Office



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