

## Kristen Mueller

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**From:** utilityclerk@uctx.gov  
**Sent:** Monday, April 26, 2021 4:14 PM  
**To:** customersvc@wm.com  
**Subject:** [REDACTED] Kyle Cove Universal City

Hello,

The customer at [REDACTED] Kyle Cove is having trouble having his trash picked up. He has called customer service and they said he is not in your system. He has lived at this home since September and has had an active account since then.

Please let me know if you need any further information or there is more I can do.

Thank you and have a great day!

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710

