

## Kristen Mueller

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**From:** Customer Srvc Box <customersrvc@wm.com>  
**Sent:** Thursday, April 29, 2021 3:45 PM  
**To:** utilityclerk; Customer Srvc Box  
**Subject:** RE: [REDACTED] Wagon Crossing UC 78148, request recycle bin

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

I have entered a delivery ticket to get a recycle bin delivered. We will deliver the bin within the next 5-7 business days. Ticket number is 338933.

Thank you,  
Zarkia

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**From:** utilityclerk <utilityclerk@uctx.gov>  
**Sent:** Thursday, April 29, 2021 3:19 PM  
**To:** Customer Srvc Box <customersrvc@wm.com>  
**Subject:** [EXTERNAL] [REDACTED] Wagon Crossing UC 78148, request recycle bin

Hello,

We received a call from a customer at [REDACTED] Wagon Crossing. She would like to receive a recycle bin. She tried calling and was told she was not in the system. She recently opened her water account on 4/19.

Please let us know if you need any further information.

Thanks so much and have a great day!

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710



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