

## **OUR COMMITMENT**

Waste Management is committed to providing excellent service to our customers by doing the right thing the right way. As part of our strategy, we are investing in new waste solutions that can help communities and organizations achieve their green goals, safely and efficiently.

## **AUTOMATED SERVICES**

Waste Management of Texas is proud to announce automated collection services. The service features an automated side load (ASL) truck with an articulating grabber arm that can easily grab, lift and dump garbage cans into the truck.

The ASL truck is more efficient that previous rearload models. The articulating arm can lift up to 2,000 pounds allowing residents to place more items inside their cart. Drivers can pick up more carts in a day and technology on the truck allows for the truck to function at idle speeds, keeping noise at a minimum and fuel consumption down.

The ASL trucks are equipped to pick up carts from one side of the street at a time. So, residents will notice the trucks driving down their streets or alleys twice in the same day.

The automated service is also safer. The steering wheel is on the right side of the cab so if the driver must get out of the truck for any reason, he is not stepping into traffic. The automated system eliminates manual lifting and exposure to possible hazards, such as sharp objects and exposure to pathogens in the waste. The automated carts are also more resistant to tipping by animals than customer owned containers which reduces blowing litter and strewn garbage.

## **CART PLACEMENT GUIDELINES**

With the new automated service comes new 96-gallon carts- available for recycling and/ or trash services. These carts hold more than traditional trash and recycling containers. This allows residents to recycle more items and it helps keep streets clean by eliminating bagged trash or recyclables at the curb.

Placing carts in the appropriate area is easy and necessary for pick-up. Here are tips to ensure cart collection occurs.

- » All items must be placed inside the cart with the lid securely closed. This ensures that litter is not blown in your neighborhood and that all disposed items are secure.
- » Carts must be placed 5 feet from any obstructions, such as vehicles, mailboxes, meter boxes, cable boxes, or trees - and within 1 foot of the curb.
- » Carts must not be placed on an incline or slanted area because they will roll when they are emptied and returned to their position.
- » Carts must be placed 2 3 feet apart to allow for the automated arm to service them.
- » Trash must be bagged and placed inside the trash cart for collection.
- » Recyclables are placed loose in the clearly labeled recycling cart without bags due to the automated sorting system and the recycling facility (MRF).