

## Kristen Mueller

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**From:** utilitybilling@uctx.gov  
**Sent:** Thursday, May 6, 2021 5:43 PM  
**To:** ccox6@wm.com; utilityclerk@uctx.gov; pwdirector@uctx.gov; BuildingInspector@uctx.gov; DSDirector@uctx.gov; pwuc@uctx.gov  
**Cc:** idivitto@wm.com; mflores2@wm.com; customersrvc@wm.com; rramos13@wm.com  
**Subject:** RE: WM Residential Collection Rollover (Universal City)

Thank you.

### *Veronica Hernandez*

Utilities Administrator  
2150 Universal City Blvd  
Universal City, Tx 78148  
210-659-0333 ext. 711



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**From:** Cox, Christopher <ccox6@wm.com>  
**Sent:** Thursday, May 6, 2021 5:38 PM  
**To:** utilityclerk <utilityclerk@uctx.gov>; Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>; Jaclyn Redmon <BuildingInspector@uctx.gov>; Michael Cassata <DSDirector@uctx.gov>; pwuc <pwuc@uctx.gov>  
**Cc:** Divittori, Isabella <idivitto@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Customer Svc Box <customersrvc@wm.com>; Ramos, Raul <rramos13@wm.com>  
**Subject:** WM Residential Collection Rollover (Universal City)

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Good afternoon,

It has been brought to my attention that our residential collection route within the City will most likely rollover into tomorrow morning.

This involves roughly 4 alleyways near Aviation Blvd. If any residents make contact please ask them to leave their carts/bins at the point of collection as WM Residential crew will be returning to complete the route first thing in the morning.

**Christopher M. Cox**  
Manager, Public Sector Solutions

SATX & RGV District Areas  
[ccox6@wm.com](mailto:ccox6@wm.com)

**Waste Management**  
[1777 NE Loop 410, Ste 1001](#)  
[San Antonio, TX 78217](#)  
Cell [210 772 6074](#)

On Apr 29, 2021, at 8:05 AM, Divittori, Isabella <[divitto@wm.com](mailto:divitto@wm.com)> wrote:

Good morning,  
Please see the areas completed for brush pickup yesterday 4.28.21 in Universal City.

The only exception noted was [REDACTED] E. Byrd. There are brush piles in the yard.  
The resident will need to move them to the curb so we can pick up for them.

Thank you!

<image002.png>

<image003.png>

<image004.png>

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[divitto@wm.com](mailto:divitto@wm.com)

T: 210.368.5107  
4730 SE Loop 410  
San Antonio, TX 78222

<image001.png>