

## Kristen Mueller

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**From:** Cox, Christopher <ccox6@wm.com>  
**Sent:** Friday, May 14, 2021 3:12 PM  
**To:** Customer Srvc Box; utanalyst  
**Cc:** Munoz, John; 'publicworksdirector'  
**Subject:** RE: Universal City Public Works Roll Offs

**Importance:** High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Public Sector,

When the future haul requests come in from the Universal City please loop in John Munoz and myself. John will see that his team ensures the hauls are pulled forward for expedited service.

247187 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247190 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247184 *RDY	5/19/21	S/O CGL 30 YD ROLLOFF
247185 *RDY	5/19/21	S/O 30 YD ROLLOFF

### Christopher M. Cox

Manager, Public Sector Solutions  
[ccox6@wm.com](mailto:ccox6@wm.com)

### Waste Management

1777 NE Loop 410, Ste 1001  
San Antonio, TX 78217  
210 772 6074

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**From:** utanalyst <utanalyst@uctx.gov>  
**Sent:** Friday, May 14, 2021 3:06 PM  
**To:** jmunoz@wm.com; Cox, Christopher <ccox6@wm.com>  
**Subject:** FW: Universal City Public Works Roll Offs

Good Afternoon Mark,

As per our phone conversation; could we have these moved to Monday, May 17<sup>th</sup> and Tuesday, May 18<sup>th</sup> as well as scheduling another pickup on Wednesday, May 19<sup>th</sup>.

Thanks,

Avery Lunsford, Utilities Analyst  
Universal City Public Works Dept.  
2150 Universal City Blvd.

Universal City, Texas 78148

(210) 658-5364

[utanalyst@uctx.gov](mailto:utanalyst@uctx.gov)

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**From:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>

**Sent:** Tuesday, May 11, 2021 11:07 AM

**To:** utanalyst <[utanalyst@uctx.gov](mailto:utanalyst@uctx.gov)>; Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>

**Subject:** RE: Universal City Public Works Roll Offs

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Avery,

A swap request has being schedule for our next available day Wed May 19 and Thu May 20. See the ticket numbers below.

247187 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247190 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247184 *RDY	5/19/21	S/O CGL 30 YD ROLLOFF
247185 *RDY	5/19/21	S/O 30 YD ROLLOFF

I marked the containers in ready status in case we are able to service sooner.

Best Regards,

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**From:** utanalyst <[utanalyst@uctx.gov](mailto:utanalyst@uctx.gov)>

**Sent:** Tuesday, May 11, 2021 10:44 AM

**To:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>

**Subject:** [EXTERNAL] Universal City Public Works Roll Offs

Good Morning,

Could we have the two roll offs serviced at [REDACTED] Kitty Hawk Road for 2 consecutive days.

Thanks,

Avery Lunsford, Utilities Analyst  
Universal City Public Works Dept.

2150 Universal City Blvd.

Universal City, Texas 78148

(210) 658-5364

[utanalyst@uctx.gov](mailto:utanalyst@uctx.gov)

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