

Kristen Mueller

From: utanalyst@uctx.gov
Sent: Friday, May 14, 2021 3:18 PM
To: ccox6@wm.com; customersrv@wm.com
Cc: jmunoz9@wm.com; pwdirector@uctx.gov
Subject: RE: Universal City Public Works Roll Offs

Will do, apologies for the name mix up. I have a good friend whose name is Mark Munoz.

Avery Lunsford, Utilities Analyst
Universal City Public Works Dept.
2150 Universal City Blvd.
Universal City, Texas 78148
(210) 658-5364
utanalyst@uctx.gov

From: Cox, Christopher <ccox6@wm.com>
Sent: Friday, May 14, 2021 3:12 PM
To: Customer Srv Box <customersrv@wm.com>; utanalyst <utanalyst@uctx.gov>
Cc: Munoz, John <jmunoz9@wm.com>; publicworksdirector <pwdirector@uctx.gov>
Subject: RE: Universal City Public Works Roll Offs
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Public Sector,

When the future haul requests come in from the Universal City please loop in John Munoz and myself. John will see that his team ensures the hauls are pulled forward for expedited service.

247187 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247190 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247184 *RDY	5/19/21	S/O CGL 30 YD ROLLOFF
247185 *RDY	5/19/21	S/O 30 YD ROLLOFF

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
210 772 6074

From: utanalyst <utanalyst@uctx.gov>
Sent: Friday, May 14, 2021 3:06 PM
To: jmunoz@wm.com; Cox, Christopher <ccox6@wm.com>
Subject: FW: Universal City Public Works Roll Offs

Good Afternoon Mark,

As per our phone conversation; could we have these moved to Monday, May 17th and Tuesday, May 18th as well as scheduling another pickup on Wednesday, May 19th.

Thanks,

Avery Lunsford, Utilities Analyst
Universal City Public Works Dept.
2150 Universal City Blvd.
Universal City, Texas 78148
(210) 658-5364
utanalyst@uctx.gov

From: Customer Srvc Box <customersrvc@wm.com>
Sent: Tuesday, May 11, 2021 11:07 AM
To: utanalyst <utanalyst@uctx.gov>; Customer Srvc Box <customersrvc@wm.com>
Subject: RE: Universal City Public Works Roll Offs

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Hello Avery,

A swap request has being schedule for our next available day Wed May 19 and Thu May 20. See the ticket numbers below.

247187 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247190 *RDY	5/20/21	S/O CGL 30 YD ROLLOFF
247184 *RDY	5/19/21	S/O CGL 30 YD ROLLOFF
247185 *RDY	5/19/21	S/O 30 YD ROLLOFF

I marked the containers in ready status in case we are able to service sooner.

Best Regards,
Leomaris

From: utanalyst <utanalyst@uctx.gov>
Sent: Tuesday, May 11, 2021 10:44 AM
To: Customer Srvc Box <customersrvc@wm.com>
Subject: [EXTERNAL] Universal City Public Works Roll Offs

Good Morning,

Could we have the two roll offs serviced at [REDACTED] Kitty Hawk Road for 2 consecutive days.

Thanks,

Avery Lunsford, Utilities Analyst
Universal City Public Works Dept.
2150 Universal City Blvd.
Universal City, Texas 78148
(210) 658-5364
utanalyst@uctx.gov

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