

Kristen Mueller

From: citymanager@uctx.gov
Sent: Friday, May 14, 2021 4:42 PM
To: ccox6@wm.com; jmoore@uctx.gov; DGreak@wm.com
Subject: RE: Universal City Franchise Fee Information

Chris,

Thank you for this information. A lightbulb has gone off in my head and I now understand fully how the much more about the financial transactions between WM and UC. Also, I agree, if the City should make a small adjustment to our billing system and avoid send the franchise fee to WM each month only to have WM send it back to use again at a later date. KISS—keep it simple stupid. Moving forward with the new contract, UC will align our Incode billing system to separate the franchise fee from the WM base rate fee.

Can you verify that you received the contract back with staff comments on it?

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Friday, May 14, 2021 8:48 AM
To: Jessica Moore <jmoore@uctx.gov>; Greak, Dan <DGreak@wm.com>
Cc: Kim Turner CtMgr <citymanager@uctx.gov>
Subject: Universal City Franchise Fee Information

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Good morning Jessica,

Please the attached files shared by our accounting team, here in San Antonio. They cover franchise fees for the years 2018-2020.

As discussed during our phone conversation, we have found that the attached excel assists to better report and track the residential services. Rather than sharing total amounts billed and collected for each month, we ask that our partner City shares a monthly house count of residential customers billed directly by the City. It includes areas to breakdown of the total number of trash and recycle carts (or recycle bins) within the City associated with these houses. By using this reporting method, the City will see an invoice from WM for the total number of homes at the agreed upon residential rate per home. As proposed, our agreement suggests the City include in its monthly billing the residential franchise fee of its choice to residents, hold this fee, and pay only the amount invoiced by WM. Overall, a much clearer process which can be easily followed by any future auditing performed.

If the City chooses to use this form prior to the execution of our proposed agreement please complete the form below and email back to CBCTexoma@wm.com or fax to [\(866\) 877-1164](tel:(866)877-1164) for processing. In order for the updated house count to be reflected in future invoices, please submit by the 25th of each month.

If you have any questions regarding any of the information shared please feel free to contact me directly. If I do not have the answer I will loop in our accounting or billing team members for assistance. I am also including a colleague of mine, Mr. Dan Greak. He is a Sr Billing Clerk with Waste Management that has been assisting both Albert and myself for many years. If we have any questions regarding invoices related to our franchise partners, Dan is our go-to. Dan works collaboratively, with my department, to ensure the contracted rates are charged to our franchise customers. This includes updating the rates each year based on the Consumer Price Index modifications.

I pray this information is helpful and look forward to working together moving forward.

Christopher M. Cox

Manager, Public Sector Solutions

ccox6@wm.com

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