

Kristen Mueller

From: Customer Srvc Box <customersrvc@wm.com>
Sent: Friday, May 14, 2021 4:50 PM
To: Munoz, John; Cox, Christopher
Cc: Customer Srvc Box; utanalyst; publicworksdirector
Subject: RE: Universal City Public Works Roll Offs

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

The tickets has being entered.

258305	5/19/21	S/O	30 YD ROLLOFF
258303	5/18/21	S/O	CGL 30 YD ROLLOFF
258304	5/18/21	S/O	30 YD ROLLOFF
258300	5/17/21	S/O	CGL 30 YD ROLLOFF
258301	5/17/21	S/O	30 YD ROLLOFF

Best Regards,
Leomaris

From: Munoz, John <jmunoz9@wm.com>
Sent: Friday, May 14, 2021 3:41 PM
To: Cox, Christopher <ccox6@wm.com>
Cc: Customer Srvc Box <customersrvc@wm.com>; utanalyst <utanalyst@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>
Subject: Re: Universal City Public Works Roll Offs

This request is approved.

Thanks,
John Muñoz
Sr. District Manager
WM of San Antonio
jmunoz9@wm.com

On May 14, 2021, at 3:12 PM, Cox, Christopher <ccox6@wm.com> wrote:

Good afternoon Public Sector,

When the future haul requests come in from the Universal City please loop in John Munoz and myself. John will see that his team ensures the hauls are pulled forward for expedited service.

247187 *RDY	5/20/21	S/O	CGL 30 YD ROLLOFF
247190 *RDY	5/20/21	S/O	CGL 30 YD ROLLOFF
247184 *RDY	5/19/21	S/O	CGL 30 YD ROLLOFF

247185 *RDY 5/19/21 S/O 30 YD ROLLOFF

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
210 772 6074

From: utanalyst <utanalyst@uctx.gov>
Sent: Friday, May 14, 2021 3:06 PM
To: jmunoz@wm.com; Cox, Christopher <ccox6@wm.com>
Subject: FW: Universal City Public Works Roll Offs

Good Afternoon Mark,

As per our phone conversation; could we have these moved to Monday, May 17th and Tuesday, May 18th as well as scheduling another pickup on Wednesday, May 19th.

Thanks,

Avery Lunsford, Utilities Analyst
Universal City Public Works Dept.
2150 Universal City Blvd.
Universal City, Texas 78148
(210) 658-5364
utanalyst@uctx.gov

From: Customer Srvc Box <customersrvc@wm.com>
Sent: Tuesday, May 11, 2021 11:07 AM
To: utanalyst <utanalyst@uctx.gov>; Customer Srvc Box <customersrvc@wm.com>
Subject: RE: Universal City Public Works Roll Offs

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Avery,

A swap request has being schedule for our next available day Wed May 19 and Thu May 20. See the ticket numbers below.

247187 *RDY 5/20/21 S/O CGL 30 YD ROLLOFF
247190 *RDY 5/20/21 S/O CGL 30 YD ROLLOFF
247184 *RDY 5/19/21 S/O CGL 30 YD ROLLOFF
247185 *RDY 5/19/21 S/O 30 YD ROLLOFF

I marked the containers in ready status in case we are able to service sooner.

Best Regards,
Leomaris

From: utanalyst <utanalyst@uctx.gov>
Sent: Tuesday, May 11, 2021 10:44 AM
To: Customer Srvc Box <customersrvc@wm.com>
Subject: [EXTERNAL] Universal City Public Works Roll Offs

Good Morning,

Could we have the two roll offs serviced at [REDACTED] Kitty Hawk Road for 2 consecutive days.

Thanks,

Avery Lunsford, Utilities Analyst
Universal City Public Works Dept.
2150 Universal City Blvd.
Universal City, Texas 78148
(210) 658-5364
utanalyst@uctx.gov

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