

## Kristen Mueller

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**From:** utilitybilling@uctx.gov  
**Sent:** Monday, May 24, 2021 12:59 PM  
**To:** ccox6@wm.com; citymanager@uctx.gov; rlosa@wm.com  
**Cc:** utilityclerk@uctx.gov; vcortez@uctx.gov; jmoore@uctx.gov  
**Subject:** RE: [Universal City] Waste Management CPI increase Starts 01 June 2021

**Importance:** High

Yes, but no later than Thursday, please.

### *Veronica Hernandez*

Utilities Administrator  
2150 Universal City Blvd  
Universal City, Tx 78148  
210-659-0333 ext. 711



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**From:** Cox, Christopher <ccox6@wm.com>  
**Sent:** Monday, May 24, 2021 12:10 PM  
**To:** Kim Turner CtMgr <citymanager@uctx.gov>; Losa, Rick <rlosa@wm.com>  
**Cc:** Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>; Vicky Cortez <vcortez@uctx.gov>; Jessica Moore <jmoore@uctx.gov>  
**Subject:** Re: [Universal City] Waste Management CPI increase Starts 01 June 2021

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Good morning Kim,

Message received - Rick and I are set to discuss this today.

When would you need this information by? May we provide Thursday?

**Christopher M. Cox**  
Manager, Public Sector Solutions  
SATX & RGV District Areas  
[ccox6@wm.com](mailto:ccox6@wm.com)

**Waste Management**

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Cell [210 772 6074](#)

On May 24, 2021, at 8:29 AM, Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)> wrote:

<image001.gif>

Chris,

I realize that we are still working on the contract and will not have it in place before the CPI kicks in on 01 June. In order for our utility department to know what changes to make in our SFR billing charges, we need the new fee/rate to include the CPI and the City franchise fee. This will allow us to start that billing right away until the new contract is ready and then we will split the WM fees from the City Franchise fee.

Kim M. Turner  
City Manager  
City of Universal City

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Universal City, TX 78148

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“A good exercise for the heart is to bend down and help another up.”