

## Kristen Mueller

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**From:** citymanager@uctx.gov  
**Sent:** Friday, June 4, 2021 7:14 AM  
**To:** idivitto@wm.com; pwdirector@uctx.gov  
**Cc:** utilitybilling@uctx.gov; utilityclerk@uctx.gov  
**Subject:** FW: Muddy alleys inaccessible 6.1.21

**Importance:** High

Do we know if these alley trash pick-ups have occurred or will occur this week?

Kim M. Turner  
Universal City  
210-659-0333 ext 705

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**From:** r carmona <events@uctx.gov>  
**Sent:** Tuesday, June 1, 2021 11:14 AM  
**To:** publicworksdirector <pwdirector@uctx.gov>; Kim Turner CtMgr <citymanager@uctx.gov>  
**Subject:** RE: Muddy alleys inaccessible 6.1.21

POSTED



**Regina Carmona**  
City of Universal City  
Community Relations Specialist  
**Phone:** 210-619-0721  
**Email:** [rcarmona@uctx.gov](mailto:rcarmona@uctx.gov)

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**From:** publicworksdirector <pwdirector@uctx.gov>  
**Sent:** Tuesday, June 1, 2021 10:48 AM  
**To:** Kim Turner CtMgr <citymanager@uctx.gov>; r carmona <events@uctx.gov>  
**Subject:** Fwd: Muddy alleys inaccessible 6.1.21

FYI, regarding alley.

Randy

Sent from my iPhone

Begin forwarded message:

**From:** "Divittori, Isabella" <[idivitto@wm.com](mailto:idivitto@wm.com)>  
**Date:** June 1, 2021 at 10:43:11 AM CDT  
**To:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>, utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>, publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>, pwuc <[pwuc@uctx.gov](mailto:pwuc@uctx.gov)>, Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>, Jaclyn Redmon <[BuildingInspector@uctx.gov](mailto:BuildingInspector@uctx.gov)>  
**Cc:** "Cox, Christopher" <[ccox6@wm.com](mailto:ccox6@wm.com)>, "Munoz, John" <[jmunoz9@wm.com](mailto:jmunoz9@wm.com)>, "Flores Jr, Mike" <[mflores2@wm.com](mailto:mflores2@wm.com)>, "Carr Jr., Jackie" <[jcarrjr@wm.com](mailto:jcarrjr@wm.com)>, "Ramos, Raul" <[rramos13@wm.com](mailto:rramos13@wm.com)>,

"Rodriguez, Jason" <[jrodri24@wm.com](mailto:jrodri24@wm.com)>, Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>

**Subject: Muddy alleys inaccessible 6.1.21**

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Good morning everyone,

The driver on the recycle route has let me know he is unable to service the following streets due to the alleyways being too muddy. He attempted to go down the first one but the front tires started to sink.

-Clear Oak

-High Oak

-Oak Side

-Meadowland

He will keep me posted if there are more alleys along his route today that he finds inaccessible.

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[divitto@wm.com](mailto:divitto@wm.com)

T: 210.368.5107  
4730 SE Loop 410  
San Antonio, TX 78222



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