

Kristen Mueller

From: citymanager@uctx.gov
Sent: Friday, June 4, 2021 9:03 AM
To: idivitto@wm.com; pwdirector@uctx.gov
Cc: utilitybilling@uctx.gov; utilityclerk@uctx.gov; ccox6@wm.com; jmunoz9@wm.com; mflores2@wm.com; rramos13@wm.com; jcarrjr@wm.com
Subject: RE: Muddy alleys inaccessible 6.1.21

Thank you. Please keep us updated so we can make social media posts and reverse 911 calls to each resident that is affected.

Kim M. Turner
Universal City
210-659-0333 ext 705

From: DiVittori, Isabella <idivitto@wm.com>
Sent: Friday, June 4, 2021 8:57 AM
To: Kim Turner CtMgr <citymanager@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>
Cc: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>; Cox, Christopher <ccox6@wm.com>; Munoz, John <jmunoz9@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Ramos, Raul <rramos13@wm.com>; Carr Jr., Jackie <jcarrjr@wm.com>
Subject: RE: Muddy alleys inaccessible 6.1.21

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Good morning Kim,
Unfortunately we have a growing list of streets that have been inaccessible this week due to the rain.

Thank you,
Bella DiVittori
Waste Management
Operations Specialist
[idivitto@wm.com](mailto:divitto@wm.com)

T: 210.368.5107
4730 SE Loop 410
San Antonio, TX 78222



From: Kim Turner CtMgr <citymanager@uctx.gov>
Sent: Friday, June 4, 2021 7:14 AM
To: DiVittori, Isabella <divitto@wm.com>; publicworksdirector <pwdirector@uctx.gov>
Cc: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>
Subject: [EXTERNAL] FW: Muddy alleys inaccessible 6.1.21
Importance: High

Do we know if these alley trash pick-ups have occurred or will occur this week?

Kim M. Turner
Universal City
210-659-0333 ext 705

From: r carmona <events@uctx.gov>
Sent: Tuesday, June 1, 2021 11:14 AM
To: publicworksdirector <pwdirector@uctx.gov>; Kim Turner CtMgr <citymanager@uctx.gov>
Subject: RE: Muddy alleys inaccessible 6.1.21

POSTED



Regina Carmona
City of Universal City
Community Relations Specialist
Phone: 210-619-0721
Email: rcarmona@uctx.gov

From: publicworksdirector <pwdirector@uctx.gov>
Sent: Tuesday, June 1, 2021 10:48 AM
To: Kim Turner CtMgr <citymanager@uctx.gov>; r carmona <events@uctx.gov>
Subject: Fwd: Muddy alleys inaccessible 6.1.21

FYI, regarding alley.

Randy

Sent from my iPhone

Begin forwarded message:

From: "Divittori, Isabella" <idivitto@wm.com>
Date: June 1, 2021 at 10:43:11 AM CDT
To: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>, utilityclerk <utilityclerk@uctx.gov>, publicworksdirector <pwdirector@uctx.gov>, pwuc <pwuc@uctx.gov>, Michael Cassata <DSDirector@uctx.gov>, Jaclyn Redmon <BuildingInspector@uctx.gov>
Cc: "Cox, Christopher" <ccox6@wm.com>, "Munoz, John" <jmunoz9@wm.com>, "Flores Jr, Mike" <mflores2@wm.com>, "Carr Jr., Jackie" <jcarrjr@wm.com>, "Ramos, Raul" <rramos13@wm.com>, "Rodriguez, Jason" <jrodr24@wm.com>, Customer Srvc Box <customersrvc@wm.com>
Subject: Muddy alleys inaccessible 6.1.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning everyone,
The driver on the recycle route has let me know he is unable to service the following streets due to the alleyways being too muddy. He attempted to go down the first one but the front tires started to sink.
-Clear Oak

-High Oak
-Oak Side
-Meadowland

He will keep me posted if there are more alleys along his route today that he finds inaccessible.

Thank you,
Bella DiVittori
Waste Management
Operations Specialist
divitto@wm.com

T: 210.368.5107
4730 SE Loop 410
San Antonio, TX 78222



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