

## Kristen Mueller

---

**From:** DiVittori, Isabella <idivitto@wm.com>  
**Sent:** Friday, June 4, 2021 9:09 AM  
**To:** Kim Turner CtMgr; publicworksdirector  
**Cc:** Veronica Hernandez UTBlg; utilityclerk; Cox, Christopher; Munoz, John; Flores Jr, Mike; Ramos, Raul; Carr Jr., Jackie; Customer Srvc Box  
**Subject:** RE: Muddy alleys inaccessible 6.1.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

You are welcome Kim!  
Here is the complete list of all streets that were inaccessible this week:

Trudy Lane  
Winn Ave  
High Oak  
Oak Lane  
West Oak  
Clear Oak  
E Langley Blvd  
E Byrd  
E Wright  
E Lindbergh  
E Aviation

Thank you for your assistance in communicating this with the residents. We look forward to drier days ahead and getting everyone serviced as soon as we can.

Have a super weekend!

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[idivitto@wm.com](mailto:idivitto@wm.com)

T: 210.368.5107  
4730 SE Loop 410  
San Antonio, TX 78222



---

**From:** Kim Turner CtMgr <citymanager@uctx.gov>  
**Sent:** Friday, June 4, 2021 9:03 AM  
**To:** DiVittori, Isabella <idivitto@wm.com>; publicworksdirector <pwdirector@uctx.gov>  
**Cc:** Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>; Cox, Christopher <ccox6@wm.com>; Munoz, John <jmunoz9@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Ramos, Raul <rrosamos13@wm.com>; Carr Jr., Jackie <jcarrjr@wm.com>  
**Subject:** RE: Muddy alleys inaccessible 6.1.21

Thank you. Please keep us updated so we can make social media posts and reverse 911 calls to each resident that is affected.

Kim M. Turner  
Universal City  
210-659-0333 ext 705

---

**From:** DiVittori, Isabella <[divitto@wm.com](mailto:divitto@wm.com)>  
**Sent:** Friday, June 4, 2021 8:57 AM  
**To:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>  
**Cc:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>; utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>; Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Munoz, John <[jmunoz9@wm.com](mailto:jmunoz9@wm.com)>; Flores Jr, Mike <[mflores2@wm.com](mailto:mflores2@wm.com)>; Ramos, Raul <[rramos13@wm.com](mailto:rramos13@wm.com)>; Carr Jr., Jackie <[jcarrjr@wm.com](mailto:jcarrjr@wm.com)>  
**Subject:** RE: Muddy alleys inaccessible 6.1.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Kim,  
Unfortunately we have a growing list of streets that have been inaccessible this week due to the rain.

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[divitto@wm.com](mailto:divitto@wm.com)

T: 210.368.5107  
4730 SE Loop 410  
San Antonio, TX 78222



---

**From:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>  
**Sent:** Friday, June 4, 2021 7:14 AM  
**To:** DiVittori, Isabella <[divitto@wm.com](mailto:divitto@wm.com)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>  
**Cc:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>; utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>  
**Subject:** [EXTERNAL] FW: Muddy alleys inaccessible 6.1.21  
**Importance:** High

Do we know if these alley trash pick-ups have occurred or will occur this week?

Kim M. Turner  
Universal City  
210-659-0333 ext 705

---

**From:** r carmona <[events@uctx.gov](mailto:events@uctx.gov)>  
**Sent:** Tuesday, June 1, 2021 11:14 AM

**To:** publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>

**Subject:** RE: Muddy alleys inaccessible 6.1.21

POSTED



**Regina Carmona**

City of Universal City  
Community Relations Specialist

**Phone:** 210-619-0721

**Email:** [rcarmona@uctx.gov](mailto:rcarmona@uctx.gov)

---

**From:** publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>

**Sent:** Tuesday, June 1, 2021 10:48 AM

**To:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>; r carmona <[events@uctx.gov](mailto:events@uctx.gov)>

**Subject:** Fwd: Muddy alleys inaccessible 6.1.21

FYI, regarding alley.

Randy

Sent from my iPhone

Begin forwarded message:

**From:** "Divittori, Isabella" <[divitto@wm.com](mailto:divitto@wm.com)>

**Date:** June 1, 2021 at 10:43:11 AM CDT

**To:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>, utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>, publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>, pwuc <[pwuc@uctx.gov](mailto:pwuc@uctx.gov)>, Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>, Jaclyn Redmon <[BuildingInspector@uctx.gov](mailto:BuildingInspector@uctx.gov)>

**Cc:** "Cox, Christopher" <[ccox6@wm.com](mailto:ccox6@wm.com)>, "Munoz, John" <[jmunoz9@wm.com](mailto:jmunoz9@wm.com)>, "Flores Jr, Mike" <[mflores2@wm.com](mailto:mflores2@wm.com)>, "Carr Jr., Jackie" <[jcarrjr@wm.com](mailto:jcarrjr@wm.com)>, "Ramos, Raul" <[rramos13@wm.com](mailto:rramos13@wm.com)>, "Rodriguez, Jason" <[jrodri24@wm.com](mailto:jrodri24@wm.com)>, Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>

**Subject:** Muddy alleys inaccessible 6.1.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning everyone,

The driver on the recycle route has let me know he is unable to service the following streets due to the alleyways being too muddy. He attempted to go down the first one but the front tires started to sink.

- Clear Oak
- High Oak
- Oak Side
- Meadowland

He will keep me posted if there are more alleys along his route today that he finds inaccessible.

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[divitto@wm.com](mailto:divitto@wm.com)

T: 210.368.5107  
4730 SE Loop 410  
San Antonio, TX 78222



---

**Recycling is a good thing. Please recycle any printed emails.**