

## Kristen Mueller

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**From:** Customer Srvc Box <customersrv@wm.com>  
**Sent:** Friday, June 4, 2021 1:22 PM  
**To:** utilityclerk; Customer Srvc Box  
**Subject:** RE: Trash Pickup on 200 block Guilford Forge

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Lilly,

I apologize for the missed service. I entered a missed service request to ensure the trash is recover. The ticket number is 416675.

Please inform the customer to leave the trash out at the curb for service.

Best Regards,  
Leomaris

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**From:** utilityclerk <utilityclerk@uctx.gov>  
**Sent:** Friday, June 4, 2021 1:09 PM  
**To:** Customer Srvc Box <customersrv@wm.com>  
**Subject:** [EXTERNAL] Trash Pickup on 200 block Guilford Forge

Good Afternoon,

We received a call from a customer on Guilford Forge. He stated the trash was not picked up on the 200 block yesterday.

Thanks so much for all your help!

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710



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