

## Kristen Mueller

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**From:** Customer Srvc Box <customersrv@wm.com>  
**Sent:** Tuesday, June 8, 2021 8:06 AM  
**To:** utilityclerk; Customer Srvc Box  
**Subject:** RE: [REDACTED] Block Meadow Way

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Lilly,

I apologize for the delay response. Per operations we were not able to service last week because the alley was un-accessible. The ground was too soft for the trucks to run down the alley.

Best Regards,  
Leomaris

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**From:** utilityclerk <utilityclerk@uctx.gov>  
**Sent:** Monday, June 7, 2021 3:15 PM  
**To:** Customer Srvc Box <customersrv@wm.com>  
**Subject:** [EXTERNAL] [REDACTED] Block Meadow Way

Hello,

We received a call from a customer on the [REDACTED] block of Meadow Way. She said no trash has been picked up in their alleyway.

Thank you so much for all your help and hard work.

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710



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