

Kristen Mueller

From: utilitybilling@uctx.gov
Sent: Friday, June 11, 2021 9:27 AM
To: customersrvc@wm.com
Cc: ACM@uctx.gov; ccox6@wm.com; mflores2@wm.com
Subject: [REDACTED] OAKSIDE

Importance: High

Good morning,

[REDACTED] called his garbage was not picked up on 6/10/21 as well as the whole block. [REDACTED] also mentioned Waste Management picked up on Monday 6/7/21 in the alley, but residents were already notified to put their garbage in front. Residents are a little confused and getting upset. Will there be another truck going back to pick up today 6/11/2021? I need to call the customer back with an answer, so he can leave his garbage out or bring it in. [REDACTED] does not want to leave the trash can out over night, because of animals getting in trash and making a mess.

Veronica Hernandez

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