Kristen Mueller

From: pwuc@uctx.gov

Sent: Monday, June 14, 2021 8:43 AM

To: Customersrvc@wm.com

Cc:ccox6@wm.comSubject:Anchor Bluff

Good Morning!

I received a call from a customer at Anchor Bluff and he sad that their trash wasn't picked up last Thursday so he reached out to customer service and they ensured a truck would go out on Friday but never came.

He is saying that the whole streets trash is piling up and requested for us to reach out now to get a truck.

Please advise.

Thank you.

Utility Coordinator

Athena Ford

265 Kitty Hawk Rd. Universal City, TX 78148 (210)658-5364

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