

Kristen Mueller

From: DiVittori, Isabella <idivitto@wm.com>
Sent: Wednesday, June 23, 2021 9:17 AM
To: Customer Srvc Box; 'Veronica Hernandez UTBlg'
Cc: Cox, Christopher; Munoz, John; FloresJr, Mike; Carr Jr., Jackie; Ramos,Raul
Subject: RE: [REDACTED] SAHARA WOODS

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Veronica,
I do have a driver going near the area of Sahara Woods today so he will pick up this brush pile.
There were a couple scheduling issues so I did not receive an accurate map of completion to send you.
We have many areas in the UC Gold area that we need to run through again. I have been awaiting on a scheduled plan of action to get everything picked up. I will let you know as soon as I hear something!

Thank you,
Bella DiVittori
Waste Management
Operations Specialist
idivitto@wm.com

T: 210.368.5107
4730 SE Loop 410
San Antonio, TX 78222



From: Customer Srvc Box <customersrvc@wm.com>
Sent: Wednesday, June 23, 2021 8:18 AM
To: DiVittori, Isabella <idivitto@wm.com>
Subject: FW: 9015 SAHARA WOODS
Importance: High

Good morning,

Please see email below and advise if we had any issues with bulk collection.

Thank you

From: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>
Sent: Tuesday, June 22, 2021 5:03 PM
To: Customer Srvc Box <customersrvc@wm.com>
Cc: Jaclyn Redmon <BuildingInspector@uctx.gov>
Subject: [EXTERNAL] [REDACTED] SAHARA WOODS
Importance: High

Hello,

Customer called today asking why we did not pick up their bulk brush. I did ask if he called Waste Management and he said no, so I am sending an email asking if we are finished with bulk brush pick up for the south side of Pat Booker, because I have not received an email for June, 2021 confirming completed bulk brush pick up. I did tell customer to leave his bulk brush out in front of his address.

Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



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