Kristen Mueller

From: DiVittori, Isabella <idivitto@wm.com>
Sent: Thursday, June 24, 2021 12:06 PM

To: Customer Srvc Box; Carr Jr., Jackie; Utilities Deposit; 'VeronicaHernandez UTBllg'

Cc: Ramos, Raul; Flores Jr, Mike; Munoz, John; Cox, Christopher

Subject: RE: SAN-213225 CITY OF CONVERSE ARABIAN KING-- BLK

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

We are running Converse bulk today (only 1 truck) and Saturday will have projected 6 trucks to complete the area.

Thank you, Bella DiVittori

Waste Management Operations Specialist

idivitto@wm.com

T: 210.368.5107 4730 SE Loop 410 San Antonio, TX 78222



From: Customer Srvc Box <customersrvc@wm.com>

Sent: Thursday, June 24, 2021 11:51 AM

To: DiVittori, Isabella <idivitto@wm.com>; Carr Jr., Jackie <jcarrjr@wm.com>; Customer Srvc Box

<customersrvc@wm.com>

Subject: SAN-213225 CITY OF CONVERSE ARABIAN KING-- BLK

Good Morning,

Has we run the bulk in this area already? The city is reporting a missed bulk pickup for this address. Can you assist?

Thank you, Leomaris

From: Utilities Deposit <utdeposit@conversetx.net>

Sent: Thursday, June 24, 2021 11:23 AM

To: Customer Srvc Box < <u>customersrvc@wm.com</u>>

Subject: [EXTERNAL] ARABIAN KING

Hello,

Customer called in that his bulk is still at the curb he is a new move in and he has boxes at the curb. Just wants to make sure they are picked up.

He had them out since Monday and according to the map this area should of been on Tues.

Thanks,

Mary Lou Garcia City of Converse 406 S. Seguin St. Converse, Tx 78109 Office: 210-658-1965

Fax: 210-659-3557

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