

Kristen Mueller

From: Customer Srvc Box <customersrv@wm.com>
Sent: Thursday, June 24, 2021 12:14 PM
To: DiVittori, Isabella; Customer Srvc Box; Carr Jr., Jackie; Utilities Deposit; 'Veronica Hernandez UTBlg'
Cc: Ramos, Raul; Flores Jr, Mike; Munoz, John; Cox, Christopher
Subject: RE: SAN-213225 CITY OF CONVERSE [REDACTED] ARABIAN KING-- BLK

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Thank you !
Leomaris

From: DiVittori, Isabella <idivitto@wm.com>
Sent: Thursday, June 24, 2021 12:06 PM
To: Customer Srvc Box <customersrv@wm.com>; Carr Jr., Jackie <jcarrjr@wm.com>; Utilities Deposit <utdeposit@conversetx.net>; 'Veronica Hernandez UTBlg' <utilitybilling@uctx.gov>
Cc: Ramos, Raul <rramos13@wm.com>; Flores Jr, Mike <mflores2@wm.com>; Munoz, John <jmunoz9@wm.com>; Cox, Christopher <ccox6@wm.com>
Subject: RE: SAN-213225 CITY OF CONVERSE [REDACTED] ARABIAN KING-- BLK

Good morning,
We are running Converse bulk today (only 1 truck) and Saturday will have projected 6 trucks to complete the area.

Thank you,
Bella DiVittori
Waste Management
Operations Specialist
idivitto@wm.com

T: 210.368.5107
4730 SE Loop 410
San Antonio, TX 78222



From: Customer Srvc Box <customersrv@wm.com>
Sent: Thursday, June 24, 2021 11:51 AM
To: DiVittori, Isabella <idivitto@wm.com>; Carr Jr., Jackie <jcarrjr@wm.com>; Customer Srvc Box <customersrv@wm.com>
Subject: SAN-213225 CITY OF CONVERSE [REDACTED] ARABIAN KING-- BLK

Good Morning,

Has we run the bulk in this area already? The city is reporting a missed bulk pickup for this address. Can you assist?

Thank you,

Leomaris

From: Utilities Deposit <utdeposit@conversetx.net>

Sent: Thursday, June 24, 2021 11:23 AM

To: Customer Srvc Box <customersrvc@wm.com>

Subject: [EXTERNAL] [REDACTED] ARABIAN KING

Hello,

Customer called in that his bulk is still at the curb he is a new move in and he has boxes at the curb. Just wants to make sure they are picked up.

He had them out since Monday and according to the map this area should of been on Tues.

Thanks,

Mary Lou Garcia
City of Converse
406 S. Seguin St.
Converse, Tx 78109
Office: 210-658-1965
Fax: 210-659-3557

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