## **Kristen Mueller**

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From:	Cox, Christopher <ccox6@wm.com></ccox6@wm.com>
Sent:	Monday, June 28, 2021 12:26 PM
То:	Kim Turner CtMgr; Munoz, John
Cc:	Flores Jr, Mike
Subject:	RE: Alley Update
Importance:	High

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Kim,

Thank you very much for the City's assistance and proactive effort. We will be asking our crews to take note of any big concerns they encounter, so that we can communicate as the week continues.

Christopher M. Cox Manager, Public Sector Solutions <a href="https://com.com">ccox6@wm.com</a>

Waste Management 1777 NE Loop 410, Ste 1001 San Antonio, TX 78217 210 772 6074

From: Kim Turner CtMgr <citymanager@uctx.gov> Sent: Monday, June 28, 2021 12:23 PM To: Cox, Christopher <ccox6@wm.com> Subject: [EXTERNAL] Alley Update

Chris,

Just a quick note to let you know that UC staff has gone into all of the alleys in the City and identified areas where shrubs, trees, and excess debris needs the homeowners attention. Staff will follow up on most of the addresses next week for compliance. We could tell that the robocall we made last week prompted quite a few homeowners to clean up their area of the alley.

Good news, is that in the area where I did the alley driving, there were not many homeowners that had excessive trash put out in the alley. So, cleanup has begun and appears most are starting to use the alley for trash service again.

Let me know if you run into any big issues and the week continues.

Kim M. Turner

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"A good exercise for the heart is to bend down and help another up."