Kristen Mueller

From: Customer Srvc Box <customersrvc@wm.com>

Sent: Wednesday, June 30, 2021 7:57 AM

To: Veronica Hernandez UTBllg; Customer Srvc Box; Cox, Christopher **Cc:** publicworksdirector; Michael Cassata; Kim Turner; utilityclerk

Subject: RE: GARBAGE PICK UP

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Veronica,

I have submitted a request to have the customer added to the drivers route and the confirmation number is #475384.

Thanks, Vehada

From: Veronica Hernandez UTBllg <utilitybilling@uctx.gov>

Sent: Tuesday, June 29, 2021 4:55 PM

To: Customer Srvc Box <customersrvc@wm.com>; Cox, Christopher <ccox6@wm.com>

Cc: publicworksdirector <pwdirector@uctx.gov>; Michael Cassata <DSDirector@uctx.gov>; Kim Turner

<ACM@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>

Subject: GARBAGE PICK UP

Importance: High

Adding new address to the garbage pick up list. Orchard Park Muscat Way. Customer start date is 6/30/21.

Happy 4th of July Veronica Hernandez

Utilities Administrator 2150 Universal City Blvd Universal City, Tx 78148 210-659-0333 ext. 711



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