

## Kristen Mueller

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**From:** utilitybilling@uctx.gov  
**Sent:** Wednesday, June 30, 2021 12:35 PM  
**To:** rramos13@wm.com  
**Cc:** jcarrjr@wm.com; mflores2@wm.com; utilityclerk@uctx.gov  
**Subject:** RE: [REDACTED] Cibolo Trail

Thank you.

*Happy 4<sup>th</sup> of July*  
*Veronica Hernandez*

Utilities Administrator  
2150 Universal City Blvd  
Universal City, Tx 78148  
210-659-0333 ext. 711



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**From:** Ramos, Raul <rramos13@wm.com>  
**Sent:** Wednesday, June 30, 2021 12:01 PM  
**To:** Veronica Hernandez UTBlg <utilitybilling@uctx.gov>  
**Cc:** Carr Jr., Jackie <jcarrjr@wm.com>; Flores Jr, Mike <mflores2@wm.com>  
**Subject:** [REDACTED] Cibolo Trail

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Veronica,

Please inform the customer at [REDACTED] Cibolo Trail that we will have a truck go through their alley way to service their trash. We have 2 trucks running in the area today to assist with the alley pickups. Drivers are aware of that particular alley. Thank you

Sincerely,

**Raul Ramos**  
Route Manager - Residential  
WM of Texas - San Antonio  
[rramos13@wm.com](mailto:rramos13@wm.com)

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