

**From:** [Kim Turner CtMgr](#)  
**To:** [Monica Eaton](#)  
**Cc:** [publicworksdirector](#); [chief](#); [Veronica Hernandez UTBlg](#); [r\\_carmona](#); [utilityclerk](#); [ccox6@wm.com](#)  
**Subject:** RE: UC alley inaccessible 07.06.21  
**Date:** Tuesday, July 6, 2021 5:08:53 PM  
**Attachments:** [image001.png](#)  
**Importance:** High

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Bella was able to provide more detail on the effected properties. The number of houses that was unable to be served is much smaller.

High Oak, only the house on the odd side of the street were not picked up  
Clear Oak, on the house on the even side of the street were not picked up

Monica will attempt a robocall to those listed above.

Regina, no Facebook post is needed.

Thanks to all!

Kim M. Turner  
Universal City  
210-659-0333 ext 705

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**From:** Kim Turner CtMgr  
**Sent:** Tuesday, July 6, 2021 4:41 PM  
**To:** Monica Eaton <fireadmin@uctx.gov>  
**Cc:** publicworksdirector <pwdirector@uctx.gov>; chief <firechief@uctx.gov>; Veronica Hernandez UTBlg <utilitybilling@uctx.gov>; Regina Carmona (events@uctx.gov) <events@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>; ccox6@wm.com  
**Subject:** FW: UC alley inaccessible 07.06.21  
**Importance:** High

Monica,

Can you please send out a robocall/text/email to the residents that live at the addresses listed below.

Regina, a short Facebook post would be helpful as well.

Good afternoon,

Due to the heavy rains the alleys servicing High Oak and Meadow Arbor were not accessible today for recycle service in UC.

There were 93 customers affected by this today. Residents may leave the recycling out if

they choose and it will be picked up on the next service day.

The addresses not serviced are:

██████████ High Oak

██████████ Meadow Arbor

Thanks,

Kim M. Turner  
Universal City  
210-659-0333 ext 705

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**From:** DiVittori, Isabella <[divitto@wm.com](mailto:divitto@wm.com)>  
**Sent:** Tuesday, July 6, 2021 2:59 PM  
**To:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>; Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>; pwuc <[pwuc@uctx.gov](mailto:pwuc@uctx.gov)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>; utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>  
**Cc:** Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Munoz, John <[jmunoz9@wm.com](mailto:jmunoz9@wm.com)>; Flores Jr, Mike <[mflores2@wm.com](mailto:mflores2@wm.com)>; Carr Jr., Jackie <[jcarrjr@wm.com](mailto:jcarrjr@wm.com)>; Ramos, Raul <[rramos13@wm.com](mailto:rramos13@wm.com)>; STXDispatch Resi <[SResi@wm.com](mailto:SResi@wm.com)>; Jones, Leslie <[ljones22@wm.com](mailto:ljones22@wm.com)>; Dawson, Johnnie <[jdawson4@wm.com](mailto:jdawson4@wm.com)>; Dale, Monique <[mdale2@wm.com](mailto:mdale2@wm.com)>; Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>  
**Subject:** UC alley inaccessible 07.06.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Thank you,**  
**Bella DiVittori**  
**Waste Management**  
**Operations Specialist**  
[divitto@wm.com](mailto:divitto@wm.com)

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