

**From:** [utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)  
**To:** [customersrvc@wm.com](mailto:customersrvc@wm.com)  
**Cc:** [ccox6@wm.com](mailto:ccox6@wm.com); [rros13@wm.com](mailto:rros13@wm.com); [pwdirector@uctx.gov](mailto:pwdirector@uctx.gov); [DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)  
**Subject:** RE: ORCHARD PARK GARBAGE LIST  
**Date:** Thursday, July 8, 2021 8:59:22 AM

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Thank you.

*Happy 4<sup>th</sup> of July*  
*Veronica Hernandez*

Utilities Administrator  
2150 Universal City Blvd  
Universal City, Tx 78148  
210-659-0333 ext. 711



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**From:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>  
**Sent:** Thursday, July 8, 2021 8:41 AM  
**To:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>; Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>  
**Cc:** Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Ramos, Raul <[rros13@wm.com](mailto:rros13@wm.com)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>  
**Subject:** RE: ORCHARD PARK GARBAGE LIST

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Sorry for the delayed response. I have set the customer up for service.

Thank you,  
Zarkia

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**From:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>  
**Sent:** Wednesday, July 7, 2021 4:25 PM  
**To:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>  
**Cc:** Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Ramos, Raul <[rros13@wm.com](mailto:rros13@wm.com)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>

**Subject:** ORCHARD PARK GARBAGE LIST

**Importance:** High

We need to add [REDACTED] MUSCAT WAY to the garbage pick up list, new water service.

*Thank you,*

*Veronica Hernandez*

Utilities Administrator

2150 Universal City Blvd

Universal City, Tx 78148

210-659-0333 ext. 711



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