

From: [Customer Srvc Box](#)
To: [Veronica Hernandez UTBlg](#); [Customer Srvc Box](#); [Cox, Christopher](#); [Kim Turner](#); ["tonda.alexander@meritagehomes.com"](#)
Cc: [Michael Cassata](#); [publicworksdirector](#); [utilityclerk](#)
Subject: RE: OCHARD PARK NEW PARKS (CART DELIVERY)
Date: Friday, July 16, 2021 8:45:54 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Veronica,

I apologize for the delay response.

The accounts has being set up in our system.

Best Regards,
Leomaris

From: Veronica Hernandez UTBlg <utilitybilling@uctx.gov>
Sent: Thursday, July 15, 2021 4:26 PM
To: Customer Srvc Box <customersrvc@wm.com>; Cox, Christopher <ccox6@wm.com>; Kim Turner <ACM@uctx.gov>; 'tonda.alexander@meritagehomes.com' <tonda.alexander@meritagehomes.com>
Cc: Michael Cassata <DSDirector@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>
Subject: OCHARD PARK NEW PARKS (CART DELIVERY)
Importance: High

Hello,
These are the new Resident water accounts in the Orchard Park Subdivision.

██████ Muscat Way – New service 7/15/21. Customer came in to start water service on 7/9/21, so they were told to provide their own trash can.

██████ Muscat Way – New service 7/7/21. Customer came in to start water service on 7/7/21, so they were told to provide their own trash can.

██████ Muscat Way – New service 6/30/21. Customer was told to provide their own trash can.

██████ Muscat Way – New service 6/30/21. Customer was told to provide their own trash can.

██████ Muscat Way – New service 6/21/21. Customer was told to provide

their own trash can.

██████ Muscat Way - New service 6/25/21. Customer was told to provide their own trash can.

I have been informed recently, these customers will be getting trash cans provided by Waste Management the week of July 19, 2021. Their garbage pick up days will be Mondays and Thursdays. Their recycle pick up day will be Fridays.

Thank you

Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



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