

**From:** [Cox, Christopher](#)  
**To:** [Veronica Hernandez UTBlg](#); [Kim Turner](#)  
**Cc:** [utilityclerk](#); [Michael Cassata](#); [publicworksdirector](#)  
**Subject:** RE: OCHARD PARK AND CIBOLO CROSSING (POLLY CARTS)  
**Date:** Friday, July 16, 2021 11:15:09 AM

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Good morning Veronica,

Yes mam, certainly.

Each container will be a 96 Gallon Polycart. The 96 Gallon Polycart used for trash will be all green. The 96 Gallon Polycart used for recycle will have a green body and yellow lid.

WM's District Operations maintains an inventory of 96 Gallon Polycarts for our residential franchise customers. This is the standard size we recommend and provide in our Texas/Oklahoma market area.

At this time, I would suggest that we aim to keep residents with the two polycarts (1 Trash/1 Recycle) and avoid releasing additional carts until WM and the City execute a restated agreement. This will allow modified monthly rate to be assessed under the residential customer's account for the additional cart. If we offered additional carts at this time I believe it would create some confusion down the line if and when a restated agreement is executed.

If you have any other questions, today, please feel free to give me a call – I'll be making some site visits and will be available by phone.

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**From:** Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>  
**Sent:** Thursday, July 15, 2021 5:26 PM  
**To:** Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Kim Turner <[ACM@uctx.gov](mailto:ACM@uctx.gov)>  
**Cc:** utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>; Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>

**Subject:** [EXTERNAL] OCHARD PARK AND CIBOLO CROSSING (POLLY CARTS)

**Importance:** High

Hello Chris,

Randy was telling me, the residents for these subdivisions will only be getting one **poly cart** for trash and one for recycle. May I please have the size for each one and may they choose a different size? And also what if the resident request for more than one **poly cart** for either trash or recycle, will there be a charge and do they have to go directly through Waste Management and if yes, what is a good form of contacting Waste Management?

*Thank you*

*Veronica Hernandez*

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