

**From:** [publicworksdirector](#)  
**To:** [Cox, Christopher](#)  
**Cc:** [Kim Turner CtMgr](#)  
**Subject:** FW: WM Garage Door pick up  
**Date:** Wednesday, July 21, 2021 12:48:06 PM

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Hi Chris,

Can we setup at your door trash service for Mr. [REDACTED] and his wife who lives at [REDACTED] Balboa. They currently have alley trash pickup. Kim email below will outline his current medical condition. Please let me know when you can have this service setup so that we can let them know of the change in service.

Thank you,

*Randy Luensmann*

Director of Public Works  
City of Universal City  
Ph: 210-658-5364

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**From:** Kim Turner CtMgr <citymanager@uctx.gov>  
**Sent:** Friday, July 16, 2021 1:09 PM  
**To:** publicworksdirector <pwdirector@uctx.gov>  
**Subject:** WM Garage Door pick up

Randy,

[REDACTED] has alley trash pickup. He now memory loss issues and is on oxygen most of the time. Can he be set up to have garage door trash service even if his trash is picked up in the alley?

Kim M. Turner  
City Manager  
City of Universal City

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“A good exercise for the heart is to bend down and help another up.”