

From: [Veronica Hernandez UTBlg](#)
To: ["Customer Svc Box"](#); [utilityclerk](#); [Cox, Christopher](#); [Kim Turner](#); tonda.alexander@meritagehomes.com; [Michael Cassata](#); [publicworksdirector](#)
Subject: RE: Orchard Park new resident
Date: Wednesday, July 21, 2021 5:46:49 PM

Thank you

Thank you
Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



From: Customer Svc Box <customersrv@wm.com>
Sent: Wednesday, July 21, 2021 4:52 PM
To: [utilityclerk <utilityclerk@uctx.gov>](mailto:utilityclerk@uctx.gov); [Veronica Hernandez UTBlg <utilitybilling@uctx.gov>](mailto:Veronica.Hernandez.UTBlg@uctx.gov); [Customer Svc Box <customersrv@wm.com>](mailto:Customer.Svc.Box@wm.com); [Cox, Christopher <ccox6@wm.com>](mailto:Cox.Christopher@wm.com); [Kim Turner <ACM@uctx.gov>](mailto:Kim.Turner@uctx.gov); tonda.alexander@meritagehomes.com; [Michael Cassata <DSDirector@uctx.gov>](mailto:Michael.Cassata@uctx.gov); [publicworksdirector <pwdirector@uctx.gov>](mailto:publicworksdirector@uctx.gov)
Subject: RE: Orchard Park new resident

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The account has being created in our system.

Best Regards,
Leomaris

From: [utilityclerk <utilityclerk@uctx.gov>](mailto:utilityclerk@uctx.gov)
Sent: Wednesday, July 21, 2021 4:14 PM
To: [Veronica Hernandez UTBlg <utilitybilling@uctx.gov>](mailto:Veronica.Hernandez.UTBlg@uctx.gov); [Customer Svc Box <customersrv@wm.com>](mailto:Customer.Svc.Box@wm.com); [Cox, Christopher <ccox6@wm.com>](mailto:Cox.Christopher@wm.com); [Kim Turner <ACM@uctx.gov>](mailto:Kim.Turner@uctx.gov); tonda.alexander@meritagehomes.com; [Michael Cassata <DSDirector@uctx.gov>](mailto:Michael.Cassata@uctx.gov);

publicworksdirector <pwdirector@uctx.gov>

Subject: [EXTERNAL] Orchard Park new resident

Hello,

A new water account has been setup for [REDACTED] Muscat Way. The customer was informed two Polly carts would be delivered to them, one for trash and one for recycle.

Thank you and have a great day!

Lilly Llamas
Utility Clerk
City of Universal City
(210) 619-0710

