

From: [Cox, Christopher](#)
To: [Kim Turner CtMgr](#)
Cc: [Munoz, John](#)
Subject: Re: [UC] FAQ Missing answer
Date: Tuesday, July 27, 2021 10:17:21 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We have this information and will be sharing with you today.

I'll get working on the brochure update now.

Christopher M. Cox
Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management
[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Jul 27, 2021, at 9:53 AM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

That is acceptable! For the meeting, we really need to know which residents will still be getting alley pick-up. I'm assuming it is the ones with rear entry garages, but you all would know best.

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Tuesday, July 27, 2021 9:41 AM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: Munoz, John <jmunoz9@wm.com>
Subject: Re: [UC] FAQ Missing answer

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Kim,

This was left blank as this brochure is a draft of sample communication pieces we will deploy. Once we receive approval to move forward (fingers crossed) this will trigger John's team to begin identifying the routes to be utilized. I'll also begin working with your staff on a communication plan that falls in line with the rollout of the new services associated with the agreement.

This will include John instructing his routing team draw up detailed maps depicting service days for us all to publicize. We have found it useful to have the maps on the City's website for reference. Perhaps we can list the following in the blank space for the council meeting.

The City has twice-a-week pickup for trash and once-a-week pickup for recycling. Please review your scheduled service map at <http://www.universalcitytexas.com/1136/Waste-Disposal-Services>.

Please let me know if this is acceptable and I'll work with our Public Affairs team to update.

Christopher M. Cox
Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management
[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Jul 26, 2021, at 5:21 PM, Kim Turner CtMgr
<citymanager@uctx.gov> wrote:

<image001.gif>

Chris,

I am preparing for the upcoming council meeting. I noticed on the second page of the FAQ brochure that FAQ question #1 does not have an answer. Can you please revise and send it back to me.

Kim M. Turner

City Manager
City of Universal City

2150 Universal City Blvd
Universal City, TX 78148

Tel: 210-659-0333 ext 705

Fax: 210-659-7062

Email: CityManager@UCTX.Gov

WWW.UCTX.Gov

“A good exercise for the heart is to bend down and help another up.”

<UC Services Explanation 2021.pdf>