

**From:** [Kim Turner CtMgr](#)  
**To:** [Cox, Christopher](#)  
**Cc:** [publicworksdirector](#)  
**Subject:** RE: RE: [UC] FW: WM Garage Door pick up  
**Date:** Thursday, July 29, 2021 4:02:44 PM

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Resident has been advised.

Kim M. Turner  
Universal City  
210-659-0333 ext 705

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**From:** Cox, Christopher <ccox6@wm.com>  
**Sent:** Thursday, July 29, 2021 12:29 PM  
**To:** Kim Turner CtMgr <citymanager@uctx.gov>  
**Cc:** publicworksdirector <pwdirector@uctx.gov>  
**Subject:** Re: RE: [UC] FW: WM Garage Door pick up

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes mam, that is correct.

**Christopher M. Cox**  
Manager, Public Sector Solutions  
SATX & RGV District Areas  
[ccox6@wm.com](mailto:ccox6@wm.com)

**Waste Management**  
[1777 NE Loop 410, Ste 1001](#)  
[San Antonio, TX 78217](#)  
Cell [210 772 6074](#)

On Jul 29, 2021, at 12:28 PM, Kim Turner CtMgr  
<[citymanager@uctx.gov](mailto:citymanager@uctx.gov)> wrote:

Great! I'll let them know. I assume it starts next week?

Kim M. Turner  
Universal City  
210-659-0333 ext 705

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**From:** Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>  
**Sent:** Thursday, July 29, 2021 12:11 PM

**To:** publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>  
**Cc:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>  
**Subject:** Re: [UC] FW: WM Garage Door pick up

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Randy,

Thank you for following up with me on this yesterday afternoon.

I wanted to confirm with you that the resident is now set up for special collection services.

**Christopher M. Cox**  
Manager, Public Sector Solutions  
SATX & RGV District Areas  
[ccox6@wm.com](mailto:ccox6@wm.com)

**Waste Management**  
[1777 NE Loop 410, Ste 1001](#)  
[San Antonio, TX 78217](#)  
Cell [210 772 6074](#)

On Jul 21, 2021, at 12:48 PM, publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)> wrote:

<image001.gif>

Hi Chris,

Can we setup at your door trash service for Mr. [REDACTED] and his wife who lives at [REDACTED] Balboa. They currently have alley trash pickup. Kim email below will outline his current medical condition. Please let me know when you can have this service setup so that we can let them know of the change in service.

Thank you,

*Randy Luensmann*

Director of Public Works  
City of Universal City  
Ph: 210-658-5364

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**From:** Kim Turner CtMgr <[citymanager@uctx.gov](mailto:citymanager@uctx.gov)>  
**Sent:** Friday, July 16, 2021 1:09 PM  
**To:** publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>  
**Subject:** WM Garage Door pick up

Randy,

██████████ has alley trash pickup. He now memory loss issues and is on oxygen most of the time. Can he be set up to have garage door trash service even if his trash is picked up in the alley?

Kim M. Turner  
City Manager  
City of Universal City

2150 Universal City Blvd  
Universal City, TX 78148

Tel: 210-659-0333 ext 705  
Fax: 210-659-7062  
Email: [CityManager@UCTX.Gov](mailto:CityManager@UCTX.Gov)  
[WWW.UCTX.Gov](http://WWW.UCTX.Gov)

“A good exercise for the heart is to bend down and help another up.”