

From: [Kim Turner CtMgr](#)
To: [Cox, Christopher](#)
Subject: RE: RE: [UC] FW: WM Garage Door pick up-- [REDACTED] Balboa
Date: Monday, August 2, 2021 3:49:09 PM

Thanks!

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Monday, August 2, 2021 3:45 PM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: publicworksdirector <pwdirector@uctx.gov>
Subject: RE: RE: [UC] FW: WM Garage Door pick up-- [REDACTED] Balboa
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for this – I'll touch base with the residential route managers to get this recovered and inquire what occurred.

We'll also make contact with Mr. [REDACTED] to provide notice of our plan to recover.

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
210 772 6074

From: Kim Turner CtMgr <citymanager@uctx.gov>
Sent: Monday, August 2, 2021 3:42 PM
To: Cox, Christopher <ccox6@wm.com>
Cc: publicworksdirector <pwdirector@uctx.gov>
Subject: [EXTERNAL] RE: RE: [UC] FW: WM Garage Door pick up-- [REDACTED] Balboa
Importance: High

Chris,

Just an FYI that this special pick up did not occur today. [REDACTED] [REDACTED] [REDACTED] Balboa, [REDACTED]
[REDACTED]

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Thursday, July 29, 2021 12:29 PM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: publicworksdirector <pwdirector@uctx.gov>
Subject: Re: RE: [UC] FW: WM Garage Door pick up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes man, that is correct.

Christopher M. Cox
Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management
[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Jul 29, 2021, at 12:28 PM, Kim Turner CtMgr
<citymanager@uctx.gov> wrote:

Great! I'll let them know. I assume it starts next week?

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Thursday, July 29, 2021 12:11 PM
To: publicworksdirector <pwdirector@uctx.gov>
Cc: Kim Turner CtMgr <citymanager@uctx.gov>
Subject: Re: [UC] FW: WM Garage Door pick up

CAUTION: This email originated from outside of the organization. Do not

click links or open attachments unless you recognize the sender and know the content is safe.

Randy,

Thank you for following up with me on this yesterday afternoon.

I wanted to confirm with you that the resident is now set up for special collection services.

Christopher M. Cox
Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management
[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Jul 21, 2021, at 12:48 PM, publicworksdirector
<pwdirector@uctx.gov> wrote:

<image001.gif>

Hi Chris,

Can we setup at your door trash service for Mr. [REDACTED] [REDACTED] and his wife who lives at [REDACTED] Balboa. They currently have alley trash pickup. Kim email below will outline his current medical condition. Please let me know when you can have this service setup so that we can let them know of the change in service.

Thank you,

Randy Luensmann

Director of Public Works
City of Universal City
Ph: 210-658-5364

From: Kim Turner CtMgr <citymanager@uctx.gov>
Sent: Friday, July 16, 2021 1:09 PM
To: publicworksdirector <pwdirector@uctx.gov>
Subject: WM Garage Door pick up

