



2021 UNIVERSAL CITY

RESIDENTIAL SOLID WASTE BROCHURE



The City of Universal City has partnered with Waste Management to provide weekly trash and recycle service collection along with a biannual bulk convenience station and curbside brush collection.

COLLECTION SCHEDULE

Trash collection is twice a week.

Recycle collection is once a week.

Bulk and brush collection occurs twice a year.*

**Bulk collection at convenience station.*

CARTS

Residents must use their Waste Management provided 96-gallon green cart for items considered trash and the 96-gallon cart with the yellow lid for recyclable items.

CURBSIDE TIMING

To ensure collection, carts must be at the curb no later than 7:00 AM on the scheduled collection day. **Note:* Collections may not occur at the same time of day each week.

CART PLACEMENT INSTRUCTIONS

- » Trash goes in the green cart with the green lid. All trash must be inside the cart. Waste Management will not collect trash outside the cart.
- » Recycling goes in the green cart with the yellow lid. All recyclables must be inside the cart. Waste Management will not collect recyclables outside the cart.
- » Do not overfill carts. Lids must close securely.
- » Place cart at the curb with handles facing the home.
- » Place carts 4 feet (4') from obstructions, such as mailboxes, and within 1 foot (1') from the curb or fence. Place carts 4 feet (4') apart with the handles facing your home or fence.
- » Do not obstruct the collection of carts by parking vehicles in the vicinity.
- » Do not include items such as paint, motor oil, or other household chemicals.

MISSED COLLECTION

Despite our best efforts, we occasionally miss scheduled collections. If this happens, please call Waste Management at 1-800-800-5804.

OBSERVED HOLIDAYS

Waste Management observes the following holidays, collection will not occur: New Year's Day, Independence Day, Labor Day, Memorial Day, Thanksgiving, and Christmas.

BULK & BRUSH ITEMS

In the fall and spring, residents will have access to roll-off containers at a convenience station to deposit bulky items. Curbside brush collection is also twice a year and is limited to six (6) cubic yards.

Brush Requirements

- » Maximum of six (6) cubic yards
- » Brush limbs may not exceed four feet (4') in length
- » Leaves and lawn clippings must be in brown lawn bags

Bulk Waste

- » Household furniture and mattresses
- » Oversized household items

NOT Bulk Waste

- » Appliances containing Freon®
- » Batteries and paint
- » Concrete, brick, asphalt, and roofing
- » Construction debris from a contractor
- » Items heavier than 200 pounds
- » Paint
- » Gasoline, oil and filters
- » Tires, vehicles and parts

RECYCLING GUIDELINES

- » Recycling is collected weekly
- » Recyclables go in the green cart with the yellow lid
- » Only place acceptable recyclables shown below in your recycling cart
- » Recyclables should be placed in the cart free of food and liquid

✓ ALWAYS RECYCLE



Paper



Plastic Bottles & Containers



Food & Beverage Cans



Food & Beverage Cartons



Glass Bottles & Containers



Flattened Cardboard & Paperboard

✗ DO NOT RECYCLE



NO Food or Liquids



NO Clothing, Furniture, or Carpet



NO Foam Products



NO Loose Plastic Bags, Film or Bagged Recyclables



NO Brush



NO Batteries

FREQUENTLY ASKED QUESTIONS

Question: What are my service days?

Answer: The City has twice-a-week pickup for trash and once-a-week pickup for recycling. Please review your scheduled service map at <http://www.universalcitytexas.com/1136/Waste-Disposal-Services>.

Question: Where do I place trash for pickup?

Answer: Trash must be at the curb or street. The handle on the cart must face your residence, and the lid should open towards the street. The cart(s) must be placed at least 4 feet (4') away from each other and obstacles such as utility poles, mailboxes, trees, fire hydrants, and parked cars. Your service may be affected if a parked car is blocking the path to the cart(s).

Question: Why do I need to provide space between my trash carts?

Answer: Trash is now collected using an automated side load truck. The collection arm on the automated vehicles requires 3 feet (3') of space to make the collections safely.

Question: Is it possible to get an additional trash cart?

Answer: Additional carts are available for a monthly fee. Please contact the City of Universal City.

Question: What if I have extra bags of trash but do not need an additional cart?

Answer: Extra trash must be tagged with a pink tag. Residents may purchase pink tags from City Hall.

Question: Who do I contact for service questions?

Answer: Please contact Waste Management at 1-800-800-5804, Monday – Friday 8:00 am to 5:00 pm CST, or via email, cssatex@wm.com.