

From: utilitybilling@uctx.gov
To: customersrvc@wm.com; ccox6@wm.com; [REDACTED]
Cc: pwdirector@uctx.gov; pwmanager@uctx.gov
Subject: FW: [REDACTED] Cordoba Dr
Date: Tuesday, August 3, 2021 3:41:56 PM
Importance: High

Hello,

Can you please assist and may I please have a update. I need to call the customer back.

Thank you

Veronica Hernandez

Utilities Administrator
2150 Universal City Blvd
Universal City, Tx 78148
210-659-0333 ext. 711



From: [REDACTED]
Sent: Tuesday, August 3, 2021 2:50 PM
To: Kim Turner CtMgr <citymanager@uctx.gov>; pwmanager <pwmanager@uctx.gov>
Cc: publicworksdirector <pwdirector@uctx.gov>; Kristen Mueller <kmueller@uctx.gov>
Subject: [REDACTED] Cordoba Dr

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Hello,

I am not sure who to ask this question to - and if I am in the wrong area, can you please forward this question to the correct person in charge?

I live at [REDACTED] Cordoba Dr - Coronado Village

- Was the garbage pickup off for yesterday - Monday?

We did not see a truck all day -

Trucks did drive by the house today (Tuesday) but did not take the trash.

- Should I put it back up at the house until Thursday?
- Will the Thursday pick up happen?

Please let me know

Thanks

[REDACTED]
[REDACTED]