

**From:** [Customer Srvc Box](#)  
**To:** [utilityclerk](#); [Customer Srvc Box](#); [Cox, Christopher](#); [Kim Turner](#); [tonda.alexander@meritagehomes.com](mailto:tonda.alexander@meritagehomes.com); [Michael Cassata](#); [publicworksdirector](#); [Veronica Hernandez UTBlg](#)  
**Subject:** RE: New Resident Orchard Park [REDACTED] Mondavi Crest  
**Date:** Tuesday, August 10, 2021 7:27:28 AM

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CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Lilly,

My apologies. The request is for both carts.

Thanks,  
Vehada

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**From:** utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>  
**Sent:** Monday, August 9, 2021 5:12 PM  
**To:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>; Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Kim Turner <[ACM@uctx.gov](mailto:ACM@uctx.gov)>; [tonda.alexander@meritagehomes.com](mailto:tonda.alexander@meritagehomes.com); Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>; [publicworksdirector](mailto:publicworksdirector@uctx.gov) <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>  
**Subject:** [EXTERNAL] RE: New Resident Orchard Park [REDACTED] Mondavi Crest

Hello Vehada,

Thank you for your response. Will the resident receive a trash bin in 5-7 days as well?

Lilly

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**From:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>  
**Sent:** Monday, August 9, 2021 5:01 PM  
**To:** [utilityclerk](mailto:utilityclerk@uctx.gov) <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>; Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>; Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Kim Turner <[ACM@uctx.gov](mailto:ACM@uctx.gov)>; [tonda.alexander@meritagehomes.com](mailto:tonda.alexander@meritagehomes.com); Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>; [publicworksdirector](mailto:publicworksdirector@uctx.gov) <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>  
**Subject:** RE: New Resident Orchard Park [REDACTED] Mondavi Crest

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Hello Lily,

I have entered a request to have the recycle bin delivered and the confirmation number is #557300. The bin will be delivered within 5-7 business days.

Thanks,  
Vehada

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**From:** utilityclerk <[utilityclerk@uctx.gov](mailto:utilityclerk@uctx.gov)>  
**Sent:** Monday, August 9, 2021 4:33 PM  
**To:** Customer Srvc Box <[customersrvc@wm.com](mailto:customersrvc@wm.com)>; Cox, Christopher <[ccox6@wm.com](mailto:ccox6@wm.com)>; Kim Turner <[ACM@uctx.gov](mailto:ACM@uctx.gov)>; [tonda.alexander@meritagehomes.com](mailto:tonda.alexander@meritagehomes.com); Michael Cassata <[DSDirector@uctx.gov](mailto:DSDirector@uctx.gov)>; publicworksdirector <[pwdirector@uctx.gov](mailto:pwdirector@uctx.gov)>; Veronica Hernandez UTBlg <[utilitybilling@uctx.gov](mailto:utilitybilling@uctx.gov)>  
**Subject:** [EXTERNAL] New Resident Orchard Park [REDACTED] Mondavi Crest

Hello,

New water service has been setup for [REDACTED] Mondavi Crest, service start date is 8/10/2021. The customer has been informed Polly carts will be delivered.

Thank you,

Lilly Llamas  
Utility Clerk  
City of Universal City  
(210) 619-0710



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