From:
 Cox, Christopher

 To:
 Kim Turner CtMgr

 Cc:
 Munoz, John

Subject: Re: Balboa Trash/Recycle missed AGAIN!

Date: Monday, August 16, 2021 12:59:44 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for sharing Kim. I'll speak with John and work to contact Mr. directly.

Christopher M. Cox

Manager, Public Sector Solutions SATX & RGV District Areas ccox6@wm.com

Waste Management

1777 NE Loop 410, Ste 1001 San Antonio, TX 78217 Cell 210 772 6074

On Aug 16, 2021, at 12:56 PM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

<image001.gif>

The family left me a voicemail wanting both of your phone numbers. Their concern is that they keep call my when they really want to speak with you; I have not called them back nor have I given them your phone numbers. Their service for trash/recycling was missed again.

PLEASE FOLLOW THORUGH WITH THEM-- and Balboa,

Kim M. Turner City Manager City of Universal City

2150 Universal City Blvd Universal City, TX 78148

Tel: 210-659-0333 ext 705

Fax: 210-659-7062

Email: <u>CityManager@UCTX.Gov</u>

WWW.UCTX.Gov

"A good exercise for the heart is to bend down and help another up." $\,$

Recycling is a good thing. Please recycle any printed emails.