

From: [Cox, Christopher](#)
To: [Kim Turner CtMgr](#)
Cc: [publicworksdirector](#); [DiVittori, Isabella](#)
Subject: Re: [UC] RE: FW: [REDACTED] door-to-door Service Request ([REDACTED] Forrest Trail)
Date: Monday, August 30, 2021 10:07:06 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes mam, absolutely. We will share this message.

Christopher M. Cox

Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management

[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Aug 30, 2021, at 9:55 AM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

Just a quick update to let you know that I contacted [REDACTED] that her door-to-door service is set up. She advised me that she only takes trash out about once very three weeks. Chris, can you please follow up with our drivers to insure that when she does put it out, that it does get picked up at the garage door.

Thanks so much.

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Wednesday, August 25, 2021 4:56 PM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: [publicworksdirector](#) <pwdirector@uctx.gov>; [DiVittori, Isabella](#) <divitto@wm.com>
Subject: Re: [UC] RE: FW: [REDACTED] door-to-door Service Request ([REDACTED] Forrest Trail)

CAUTION: This email originated from outside of the organization. Do not click links or

open attachments unless you recognize the sender and know the content is safe.

Hi Kim,

My apologies for not looping back around for confirmation.

Mr. [REDACTED] is set up for the special collection and should have been serviced today between 3-4pm.

*If Mr. [REDACTED] believes he was missed and needs us to come around tomorrow we are happy to do so.

Christopher M. Cox

Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management

[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Aug 25, 2021, at 3:48 PM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

Chris,

Circling back on door to curb service for Ms. [REDACTED]

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Cox, Christopher <ccox6@wm.com>
Sent: Thursday, August 19, 2021 10:30 AM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: publicworksdirector <pwdirector@uctx.gov>
Subject: Re: FW: [REDACTED] door-to-door Service Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I'll work with my team to to update the account and loop back around with an update.

Christopher M. Cox

Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management

[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](#)

On Aug 19, 2021, at 10:15 AM, Kim Turner CtMgr
<citymanager@uctx.gov> wrote:

██████████ 100 year old! Uses a walker 100% of the time and still lives alone.

█████ Forrest Trail

Please let me know when this will start so I can be in contact with Ms. ██████████

Kim M. Turner
Universal City
210-659-0333 ext 705

Recycling is a good thing. Please recycle any printed emails.