

From: [DiVittori, Isabella](#)
To: [Veronica Hernandez UTBlg](#); "[utilityclerk](#)"; "[publicworksdirector](#)"; "[pwuc](#)"; "[Kim Turner CtMgr](#)"
Cc: [Cox, Christopher](#); [Munoz, John](#); [FloresJr, Mike](#); [Ramos, Raul](#); [Carr Jr.,Jackie](#); [STXDispatch Resi](#); [Customer SvcBox](#); [Ford, Adrian](#)
Subject: Universal City alleys unable to service recycle 09/07/2021
Date: Tuesday, September 7, 2021 10:52:25 AM
Attachments: [image001.png](#)

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Good morning,

Our truck that is used to navigate through the smaller alleys of UC is currently inoperable and we are unable to access for recycle material service today.

I was given the following customers as being affected:

Doris - #'s 105 – 249 (23 total)
Wayne - #'s 105 – 126 (7 total)
Persia - #'s 102 – 242 (14 total)
Sherri - #'s 110 – 293 (30 total)
Cynthia - #'s 114 – 146 (11 total)
Kimberly - #'s 105 – 526 (29 total)
Rhonda - #'s 105 – 138 (10 total)
Silver Spring - #'s 102 – 111 (6 total)
Laural Lane - #'s 102 – 110 (8 total)
Oak Circle - #'s 102 – 111 (5 total)

We apologize for this unforeseen delay in service.

The truck is expected to be up tomorrow and we have these address set to be serviced first thing tomorrow morning.

Thank you,
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