

**From:** [Customer Srvc Box](#)  
**To:** [Veronica Hernandez UTBlg](#); [Customer Srvc Box](#); [Cox, Christopher](#); [Flores Jr, Mike](#)  
**Cc:** [Kim Turner](#); [publicworksdirector](#); [utilityclerk](#)  
**Subject:** RE: OCHARD PARK / NEW SERVICE POLYCARTS / [REDACTED] HESS  
**Date:** Friday, September 10, 2021 3:21:22 PM

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Hello Veronica,

I have entered a request to have the containers delivered and the confirmation number is #636177. The carts will be delivered within 5-7 business days.

Thanks,  
Vehada

**From:** Veronica Hernandez UTBlg <utilitybilling@uctx.gov>  
**Sent:** Friday, September 10, 2021 2:59 PM  
**To:** Customer Srvc Box <customersrvc@wm.com>; Cox, Christopher <ccox6@wm.com>; Flores Jr, Mike <mflores2@wm.com>  
**Cc:** Kim Turner <ACM@uctx.gov>; publicworksdirector <pwdirector@uctx.gov>; utilityclerk <utilityclerk@uctx.gov>  
**Subject:** [EXTERNAL] OCHARD PARK / NEW SERVICE POLYCARTS / [REDACTED] HESS  
**Importance:** High

New resident for the Orchard park. We need to add them to the garbage pick up list.

*Thank you*

*Veronica Hernandez*

Utilities Administrator  
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Universal City, Tx 78148  
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