

From: [Cox, Christopher](#)
To: [Kim Turner CtMgr](#)
Subject: Re: Re: [REDACTED] kitty hawk dumpster swap (UC)
Date: Thursday, September 16, 2021 5:29:07 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We are just happy to help...I sure am! Thank you

Christopher M. Cox

Manager, Public Sector Solutions
SATX & RGV District Areas
ccox6@wm.com

Waste Management

[1777 NE Loop 410, Ste 1001](#)
[San Antonio, TX 78217](#)
Cell [210 772 6074](tel:2107726074)

On Sep 16, 2021, at 5:25 PM, Kim Turner CtMgr <citymanager@uctx.gov> wrote:

You are too good to him! I hope you are feeling better!!

Kim M Turner
Sent from my iPhone

On Sep 16, 2021, at 4:57 PM, Cox, Christopher <ccox6@wm.com> wrote:

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Kim,

John and Mike have made adjustments in order to accommodate Dustin's container tomorrow.

As always, thank you for sharing the customer concern and allowing us

the opportunity to address.

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
210 772 6074

From: Kim Turner CtMgr <citymanager@uctx.gov>
Sent: Thursday, September 16, 2021 1:32 PM
To: Cox, Christopher <ccox6@wm.com>; Flores Jr, Mike <mflores2@wm.com>
Cc: Michael Cassata <DSDirector@uctx.gov>
Subject: [EXTERNAL] FW: [REDACTED] kitty hawk dumpster swap

I received another “cry baby” call from Dustin at [REDACTED] Kitty Hawk. I told him that he had to provide a copy of the email that he sent in requesting a new dumpster so I could verify that he provided WM with enough notice. Below is what he provided.

Help him or not, it is up to WM. He has “cried” to many time with me...

Kim M. Turner
Universal City
210-659-0333 ext 705

From: Dustin Stanush <dustin@wyattmngt.com>
Sent: Thursday, September 16, 2021 1:20 PM
To: Kim Turner CtMgr <citymanager@uctx.gov>
Cc: Helen Robles <helen@wyattmngt.com>
Subject: [REDACTED] kitty hawk dumpster swap

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We requested by phone on 10-15 for a dumpster swap to happen. They are telling us they can't get here till the 22nd
Confirmation #396404

We need it swapped today just like all our other dumpster vendors do next day service.

Thank You,
Dustin Stanush
210-842-6958
Dustin@Wyattmngt.com
WYATT MANAGEMENT
GENERAL CONTRACTOR

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