

From: [Cox, Christopher](#)
To: [Michael Cassata](#)
Cc: [Kim Turner CtMgr](#); [Flores Jr, Mike](#)
Subject: RE: UC Inquiries
Date: Friday, September 24, 2021 10:58:13 AM
Attachments: [image002.png](#)

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My pleasure – have a blessed Friday and weekend!

Christopher M. Cox
Manager, Public Sector Solutions
ccox6@wm.com

Waste Management
1777 NE Loop 410, Ste 1001
San Antonio, TX 78217
210 772 6074

From: Michael Cassata <DSDirector@uctx.gov>
Sent: Friday, September 24, 2021 10:48 AM
To: Cox, Christopher <ccox6@wm.com>
Cc: Kim Turner CtMgr <citymanager@uctx.gov>; Flores Jr, Mike <mflores2@wm.com>; Michael Cassata <DSDirector@uctx.gov>
Subject: [EXTERNAL] RE: UC Inquiries

Chris,

Thanks for the quick reply and assistance.

Sincerely,

Michael Cassata, AICP
Development Services Director
City of Universal City
2150 Universal City Blvd
Universal City, TX 78148

Tel: (210) 619-0720
Fax: (210) 659-7062

From: Cox, Christopher <ccox6@wm.com>

Sent: Friday, September 24, 2021 10:23 AM

To: Michael Cassata <DSDirector@uctx.gov>

Cc: Kim Turner CtMgr <citymanager@uctx.gov>; Flores Jr, Mike <mflores2@wm.com>

Subject: RE: UC Inquiries

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Good morning Michael,

Please see my responses to the 3 items below

1. We're drafting a residential trash enclosure ordinance and wondered if folks placing their new cans in the structure shown below will be an issue with the automated side loading trucks.
 - This would be an issue for the ASL arms, as the containers need to be clear of any structure in order to the grappler arm to wrap around the cart to lift. Additionally, it would be difficult for the operator to place the cart back onto any housing structure without potentially tipping over or even damaging.
2. Per the new agreement, can residents use a non-waste management bagster, such as one from Home Depot or Loews?
 - Bagster is a registered trademark of WM's. I believe our that the only "dumpster in a bag" available at Home Depot or Lowe's is our Bagster product. WM would have concern collecting any similar style product with our equipment as it is not compatible or made specifically for safe removal with our Bagster Truck.
3. Fyi, the resident at [REDACTED] Wagon Crossing lodged a complaint again yesterday regarding her garbage cans being tossed on the street when others in the neighborhood were not. She believes the drivers have a beef with her. Below is a picture she sent me. I believe she's going to submit a complaint to your office.



- Thank you for sharing this – I'll communicate with our Public Sector Team and

Operations for further information.

From: Michael Cassata <DSDirector@uctx.gov>
Sent: Friday, September 24, 2021 9:48 AM
To: Cox, Christopher <ccox6@wm.com>
Cc: Kim Turner CtMgr <citymanager@uctx.gov>; Michael Cassata <DSDirector@uctx.gov>
Subject: [EXTERNAL] UC Inquiries

Good Morning Chris,

I wanted to reach out regarding three separate items we thought you might be able to assist with.

1. We're drafting a residential trash enclosure ordinance and wondered if folks placing their new cans in the structure shown below will be an issue with the automated side loading trucks.



2. Per the new agreement, can residents use a non-waste management bagster, such as one from Home Depot or Loews?
3. Fyi, the resident at [REDACTED] Wagon Crossing lodged a complaint again yesterday regarding her garbage cans being tossed on the street when others in the neighborhood were not. She believes the drivers have a beef with her. Below is a picture she sent me. I believe she's going to submit a complaint to your office.



Thanks and have a good weekend.

Sincerely,

Michael Cassata, AICP
Development Services Director
City of Universal City
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Universal City, TX 78148

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